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Axxess Partners With Betterleave to Expand Bereavement Communication and Engagement Services for Clients

DALLAS, October 26, 2026 – Axxess, the leading global technology platform transforming how care is delivered in the home, has partnered with Betterleave, a family caregiver engagement and bereavement support platform, to help providers strengthen communication and support services for families throughout the care journey.

Through this partnership, Axxess clients gain access to a comprehensive platform that helps organizations stay connected with families through timely check-ins, bereavement resources and personalized text-based communications, while providing insights that support family satisfaction, quality improvement and CAHPS performance.

“Our partnership with Betterleave reflects Axxess’ commitment to helping providers support families throughout the care journey,” said Tim Ingram, executive vice president of partnerships at Axxess. “Betterleave helps clients improve family engagement, reduce administrative burden and improve satisfaction and quality outcomes.”

Cara Abbott, founder and CEO of Betterleave added: “Bereavement is often the longest service a hospice provides to families, and yet it's the period of time with the least amount of communication. Partnering with Axxess means more hospice and care at home organizations can offer families proactive, compassionate communication instead of a quarterly mailer, in a way that's time saving and reaches more families.”

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About Axxess

Axxess is the leading global technology platform transforming how care is delivered in the home. Trusted by more than 10,000 organizations worldwide, its robust ecosystem empowers healthcare professionals to deliver exceptional care to more than 10 million patients. As a true partner committed to its clients’ success, Axxess listens, adapts and innovates alongside them to meet today’s challenges and prepare them for tomorrow’s opportunities. Recognized nationally as a “Best Place to Work,” Axxess fosters a collaborative culture that fuels innovation and excellence.

About Betterleave

Betterleave is the leading family engagement platform helping hospice, palliative and home health providers stay connected with families across the full arc of care through bereavement. The company's approach combines a technology-enabled care team and seamless integration with providers, creating a scalable engagement model that augments manual outreach like calls and mailers with timely, CHAP-verified and CMS-compliant communication at every stage of the family's journey. Betterleave empowers post-acute through automated, data informed outreach, driving stronger family engagement, satisfaction, and measurable gains in CAHPS performance. To learn more, visit https://www.betterleave.com/