

FOR IMMEDIATE RELEASE January 31, 2019

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Axxess Home Health Software Meets CMS Requirement on Advanced Directives Information

A Statement from Andrew Olowu, Axxess Chief Technology Officer:

Since many home healthcare agencies are struggling to comply with the advanced directives information requirement for Medicare and Medicaid payment as part of the Home Health Conditions of Participation begun in January 2018, <u>Axxess wants to reiterate that its clients are already compliant.</u>

To help clients meet this new standard for payment, Axxess AgencyCore software requires that agency representatives answer patient information related to the advanced directives when documenting care.

Many of the home healthcare agencies not using Axxess software are not compliant with the current Conditions of Participation, according to a recent audit as part of CMS' Comprehensive Error Rate Testing (CERT). At the same time, MAC audits have approved claims that involve Plans of Care that do not include full information on a patient's advanced directives. A compliant Plan of Care for payment purposes must now include "information related to any advanced directives."

Axxess is the proud leader in home healthcare technology innovation, and maintains compliance with CMS requirements for its clients. Throughout the fall, Axxess introduced changes to OASIS-D to enable clients to be ready ahead of the January 2019 implementation deadline, and its representatives are already sharing insights and best practices for agencies to best handle new Patient-Driven Groupings Model (PDGM) requirements that are expected to go into effect in January 2020.

About Axxess

Axxess is the fastest-growing home healthcare technology company, providing solutions that improve care for more than 2 million patients in North America and are trusted by more than 7,000 organizations. Axxess offers a complete suite of easy-to-use, innovative software solutions, empowering home health, home care and hospice providers to grow their business while making lives better. The company's collaborative culture focused on innovation and excellence is recognized nationally as a "Best Place to Work." To learn more about Axxess, click here.