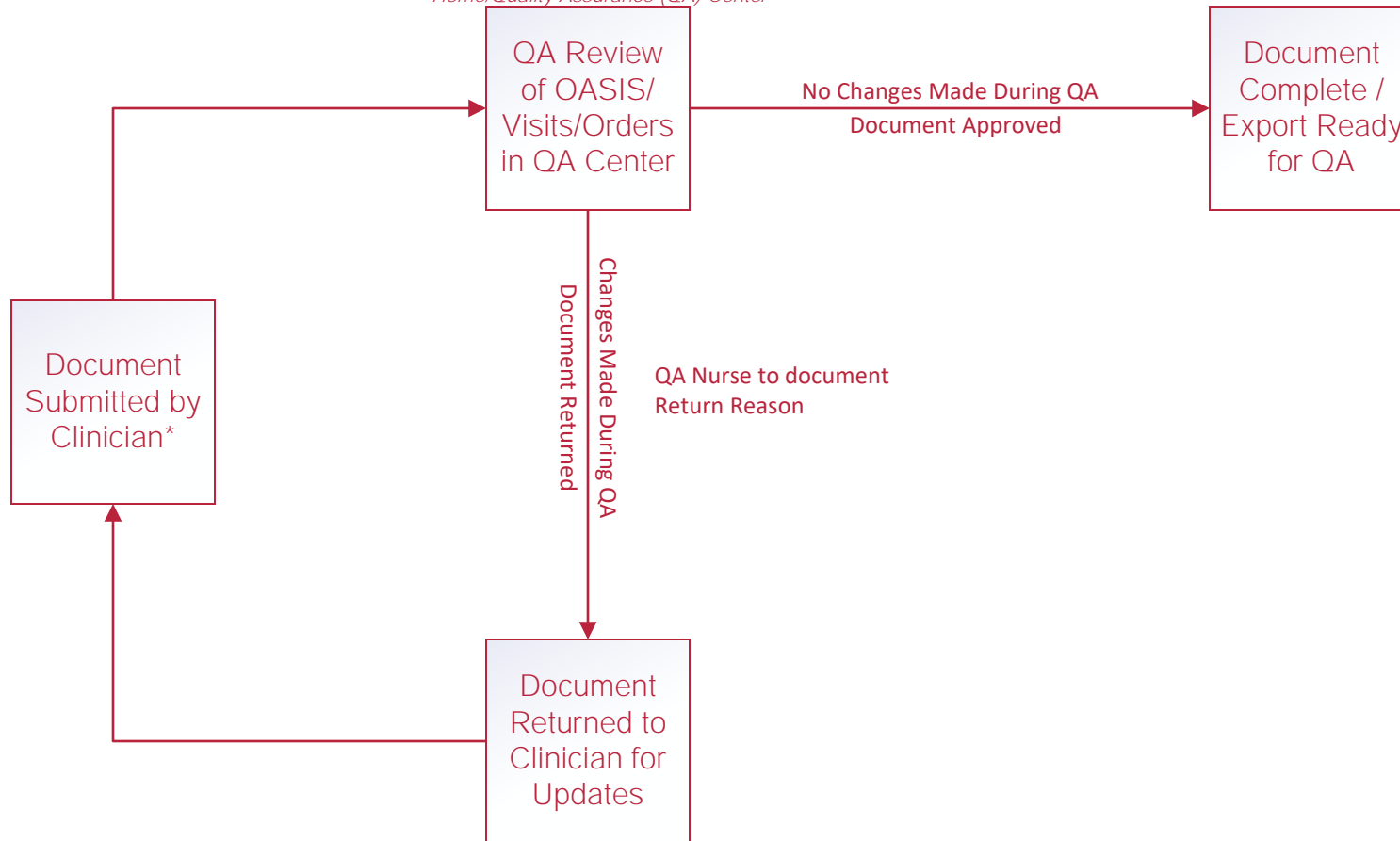


HOME HEALTH QUALITY ASSURANCE (QA) FLOW CHART

QA Review Process

Approve or return multiple tasks by multi-selecting the boxes to the left and selecting the corresponding **Approve Selected** or **Return Selected**** buttons.

Home/Quality Assurance (QA) Center



*Specific permission will allow QA to be bypassed if selected. **Notes cannot be added if multiple tasks are returned at the same time.

Help Center Process

Help/Help Center



Help Center

This center will provide step-by-step instructions on areas of the software, as well as instructional videos.