

# CY 2025 Real World Testing Report for Axxess EHR

**Developer Name** Axxess

**Product Name** Axxess Palliative Care

**Version Number** Version 3.0.2022

**Certified Health IT Product List (CHPL) Product Number**  
15.99.04.3134.AXXE.02.03.1.250313

**Developer Real World Testing Report URL**  
<https://www.axxess.com/cehrt/>

## About Axxess

[Axxess](#) is the leading global technology innovator for healthcare at home, focused on solving the most complex industry challenges. Trusted by more than 9,000 organizations that serve more than 5 million patients worldwide, Axxess offers a complete suite of easy-to-use software solutions that empower home health, home care, hospice, and palliative providers to make healthcare in the home human again. Multiple independent certifications have confirmed that Axxess has the most secure and industry-compliant software available for providers. The company's collaborative culture focused on innovation and excellence is recognized nationally as a “Best Place to Work.”

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## DEVELOPER ATTESTATION

This Real World Testing report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this report is up to date and fully addresses the health IT developer's Real World Testing requirements.

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## Standards Updates (SVAP and USCDI)

Standard (and version)	All standards and versions aligned with USCDI v1.
Updated certification criteria and associated product	N/A
CHPL Product Number	15.99.04.3134.AXXE.02.03.1.250313
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification	N/A
Conformance measure	N/A
USCDI updated certification criteria (and USCDI version)	USCDI v1

## §170.315(g)(7) Patient Selection – Application Access

### Description of the measure/metric

Measure: Number of successful exchanges of structured patient information with a vendor from Axxess' production environment utilizing a shared patient ID.

Description: Axxess' patient selection API utilizes relied-upon third-party software, Dynamic Health IT Connect EHR+BulkFHIR (Version FHIR4-B), as part of real-world exchange activities to support standardized patient information exchange utilizing a shared patient ID. The certified patient selection functionality is implemented and executed within the Axxess Palliative Care application. Because Axxess Palliative Care is a SaaS-based application, all requirements of §170.315(g)(7) can be met by querying the database for each individual requirement. Biannual review of certification criteria will be done to verify each requirement is met throughout the year.

To ensure that our team can consistently test these criteria, Axxess will utilize a test facility that is integrated into the production environment to demonstrate the confirmation to the certification criteria.

### Associated certification criteria

Certification Criteria	Requirement
§ 170.315(g)(7) Application Access – Patient Selection	(i) Receive a request and return an ID or token to obtain data

### Justification for selected measure/metric

By utilizing Axxess's SaaS solution to pull API result validation of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and clients with data requests.

### Schedule of milestones

Key Milestone	Date/Timeframe
Beginning of collection period for Real World Testing	January 15, 2025
Review system updates for a potential SVAP update	April 15, 2025
Verify aggregate reports for data collection	Biannually, 2025
RWT period ends, verify collection of all data	December 31, 2025
Analyze data and create report	January 31, 2026

### Care setting(s) that are addressed

Our certified EMR supports the following care settings:

• Palliative Providers: Independent providers or an organization consisting of groups of providers who offer palliative care for patients primarily in the home or other post-acute care settings. This measure applies to our care settings.

### Expected outcomes

- Real World Testing (RWT) will allow Axxess to identify and match a singular patient record with external vendors and respond to the request.
- RWT will demonstrate the ability for a vendor to receive a patient ID from Axxess for medical record integrity.

### Report Results

For the 2025 Real-World Testing (RWT) period, Axxess assessed the certified functionalities § 170.315(g)(7) Application Access – Patient Selection. During this period, no clients utilized these features in a real-world setting. As a result, no usage data was available for reporting. Although no clients utilized this feature during the 2025 RWT period, Axxess performed internal validation through its production-integrated test environment to verify continued conformance. Axxess remains committed to maintaining compliance with ASTP/ONC certification requirements and will continue to monitor and support the adoption of these certified capabilities in future reporting periods.

### Testing Environment

- Mirrored Production Environment: API testing was conducted in a staging environment replicating Axxess Palliative’s production conditions.
- Synthetic Patient Data: Simulated USCDI v1-compliant patient records.
- Validation Tools: API queries were executed using Postman and internal test scripts.

### Tested API Workflow

- An external API query was sent to retrieve an ID or token from Axxess Palliative.
- Axxess Palliative processed the request and generated a response.
- The system returned an ID or token, confirming compliance with §170.315(g)(7).

### Testing Results

Test Case	Successful API Calls	Total API Requests	Success Rate
API requests for an ID or token	5	5	100%
API response returning an ID Or Token	5	5	100%

- Numerator: Number of successful API calls that returned a valid ID or token.
- Denominator: Total number of API requests executed in the test.
- Result: 100% success rate, confirming that Axxess Palliative’s API meets certification requirements.

## Analysis and Key Findings

Analysis & Key Findings: All API calls successfully processed patient selection requests, demonstrating compliance with the certification criteria. The system correctly returned an ID or token in response to external queries, ensuring that patient selection functionality operates as expected. Authentication and authorization mechanisms were validated, confirming that the API securely processes and grants access to requested patient data. The response format adhered to USCDI v1 and FHIR standards, aligning with interoperability requirements. Real-world exchange activities during the reporting period utilized relied-upon third-party software, Dynamic Health IT Connect EHR+BulkFHIR (Version FHIR4-B). Throughout testing, no API failures or non-conformities were observed, indicating the system's reliability and adherence to certification expectations.

## Non-Conformities or Errors Discovered

No discrepancies or errors were identified during testing, and all API functions performed as expected. Additionally, there were no deviations from Axxess' documented Real World Testing (RWT) Test Plan, confirming that the testing process followed the planned methodology and met certification requirements.