

Interim HealthCare of East Tennessee Takes Home Growth and Innovation Award

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Christian Sheets
Vice President of Interim
HealthCare of East Tennessee



Axxess presented the Distinction Awards at the 2025 Axxess Growth, Innovation and Leadership Experience (AGILE), honoring achievements in the care at home industry.

Interim HealthCare of East Tennessee received the Growth and Innovation Award for their achievements and growth in the care at home industry through the use of technology.

Interim HealthCare is a franchise network of more than 320 individually owned and operated offices providing home healthcare, personal care and support, hospice care and medical staffing services. For over 20 years, Interim HealthCare of East Tennessee has provided high-quality, individualized home care services, ranging from short-term assistance after hospitalization to long-term help with daily tasks.

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Christian Sheets
Vice President of Interim HealthCare of East Tennessee

This approach to service, combined with Axxess’ solutions, has enabled Interim HealthCare of East Tennessee to increase efficiency and drive growth and innovation.

Axxess interviewed Christian Sheets, Vice President of Interim HealthCare of East Tennessee, to explore the strategies behind this organization’s success.



What growth-related achievements has your organization accomplished?

Since switching to Axxess in September 2023, our census numbers have improved dramatically. Our census has grown from 18 to 50, and we have increased our billed hours from 1,000 to 4,000. We've also expanded our services into several new counties in East Tennessee.

What Axxess products or services helped your organization achieve these accomplishments?

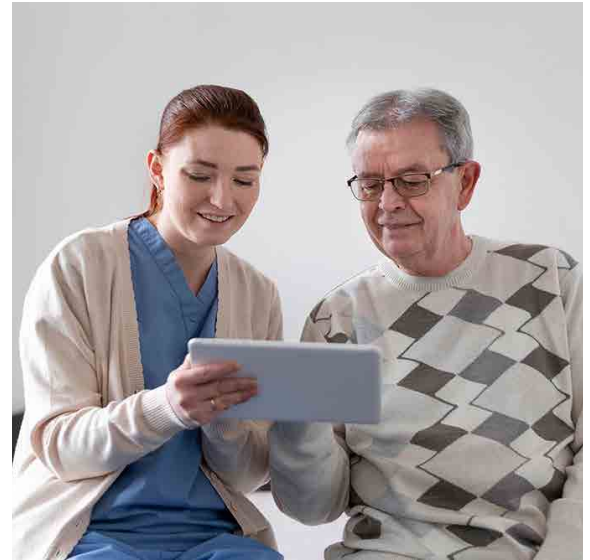
The Axxess Home Care solution has been a game-changer in comparison to our old system. The Schedule Center and documentation workflows have increased the efficiency of our field clinicians. We've also been able to achieve our desired growth and create efficient processes using Axxess Business Intelligence.

What challenges did your organization face prior to partnering with Axxess?

We were facing significant challenges, patients weren't receiving the attention they needed, there were billing delays and our quality assurance was declining rapidly. One of our first orders of business was to change our documentation software. We interviewed five EMR companies, and Axxess stood out for its ability to consolidate data and operational efficiency.

ABOUT INTERIM HEALTHCARE

For over 50 years, [Interim HealthCare](#) has been personalizing care to meet the unique health needs of their clients, patients and partners. Driven by more than 320 independently owned franchises spanning 44 states, their team of 43,000 caregivers serves over 190,000 people every year. From home care and hospice services to healthcare staffing and specialized care, Interim HealthCare combines the resources of a national organization with a personal approach in each of their communities.



ABOUT AXXESS

[Axxess](#) is the leading global technology platform for healthcare at home. The company offers a robust ecosystem that empowers healthcare organizations and professionals to deliver the highest quality care. By integrating with partners and payers from across the healthcare continuum, more than 9,000 organizations trust the Axxess network to care for more than 7 million patients worldwide. Multiple independent certifications have confirmed that Axxess has the most secure and industry-compliant software solutions. The company's collaborative culture focused on innovation and excellence is recognized nationally as a "Best Place to Work."