

Axcess Home Health software has built-in emergency preparedness and infection control features that empower care anytime, anywhere. Organizations can streamline operations through easy-to-use communication tools, emergency management compliance features, mobile connectivity and automation. Axcess streamlines your workflow so you can focus on positive patient outcomes.

Key Features to Streamline Operations:

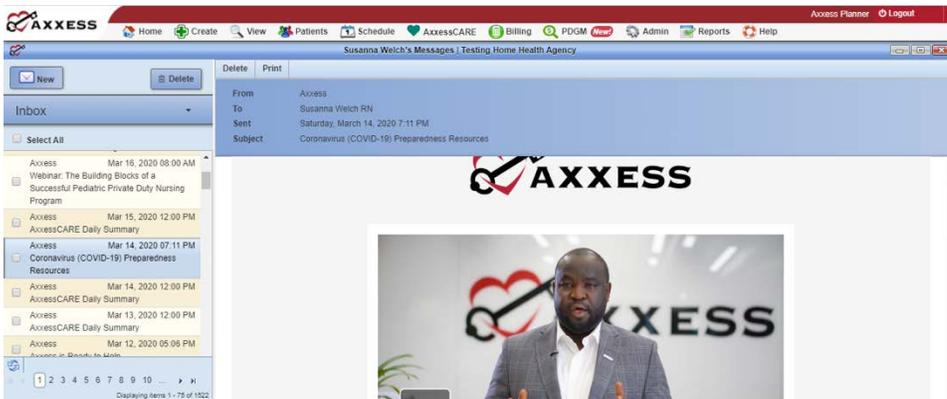
» INDUSTRY NEWS AND UPDATES ON THE DASHBOARD



The dashboard screenshot shows a user interface for Susanna Welch's Testing Home Health Agency. It includes a video player with a play button, a digital clock showing 10:31 am on Wednesday, March 18th, 2020, and a list of messages. Below the clock are sections for 'News / Updates' with articles about COVID-19, 'My Scheduled Tasks' with a table for AANA BINI, and 'Patient Birthdays' with a table listing patients like TT, T-TEST and DALLAS, JANE.

» SECURE MESSAGING ENABLES EFFICIENT TEAM COMMUNICATION

- Collaborate with your teams securely in real time
- Communicate important updates instantly



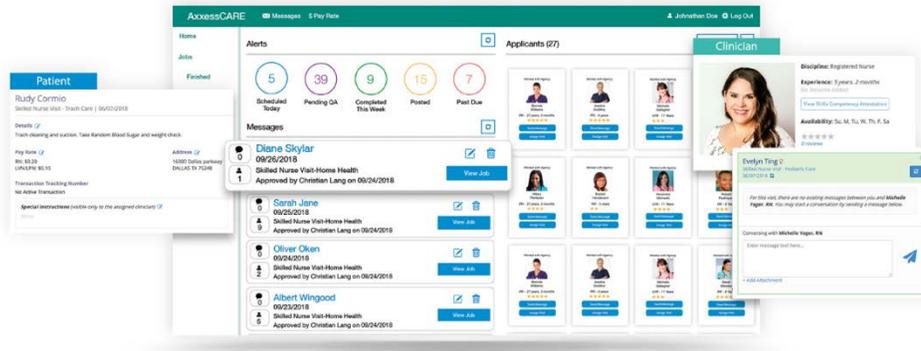
The messaging interface screenshot shows an 'Inbox' on the left with a list of messages, including 'Webinar: The Building Blocks of a Successful Pediatric Private Duty Nursing Program' and 'AccessCARE Daily Summary'. The main view shows a message detail for 'Coronavirus (COVID-19) Preparedness Resources' with a video player embedded in the message content.

» POINT OF CARE ACCESSIBILITY WITH 100% UPTIME

- Mobile offline capabilities
- Built-in Electronic Visit Verification (EVV)
- Point of care documentation

» AXXESS CARE FOR SCHEDULING AND STAFFING

- Connects agencies with qualified clinicians to provide timely care
- Easily broadcast visits within your organization to ensure compliance with your emergency management plan
- During staffing crises, post visit externally to ensure positive outcomes for patients



» AXXESS BILLING CENTER

- Direct connection to DDE
- Seamless billing with automated checks for RAPs and Finals
- Easy visualization of pending claims

Pending Claims | Testing Home Health Agency

NEW Pending Claims

Location 2 | 09/20/2019 TO 03/18/2020 | All | RAP | \$ All

4 5 12 2 14

*Click a section on the bar to filter list.

ACTIVE/DISCHARGED NON-ADMIT

0-7 Days 8-30 Days 31-60 Days 61-90 Days Over 90 Days

Export to Excel

Age	Patient Name	MRN	Insurance ID	Billing Period	Payer	Status	Claim Amount	Total Payments	+Adj	-Adj	Balance	Edit
	Rojas, Bette	222222222222	1EG4TESMK71	03/13/2020 - 04/11/2020	TLD Cares Per Visit	Rejected	\$0.00	\$100.00	\$0.00	\$0.00	\$-100.00	
8	Abraham, John	bv180008	9R72U76DR54	10/28/2019 - 12/26/2019	Medicare(Palmetto GBA)	Submitted	\$1,957.87	\$0.00	\$0.00	\$0.00	\$1,957.87	
8	Hill, Sandra	M00010	1UD0M96KE44	03/04/2020 - 04/02/2020	Medicare(Palmetto GBA)	Submitted	\$431.37	\$0.00	\$0.00	\$0.00	\$431.37	
8	TLD, Misi	TLD001	1EG4TESMK76	01/05/2020 - 02/03/2020	Medicare(Palmetto GBA)	Submitted	\$419.34	\$0.00	\$0.00	\$0.00	\$419.34	
14	TLD, LETWIN	TLD0000006	1EG4TES7K76	01/01/2020 - 01/30/2020	TLD Cares Per Visit	Submitted	\$521.71	\$0.00	\$0.00	\$0.00	\$521.71	
29	Murphy, Shawn	MRN123@ooo	1EG4TESMK77	01/31/2020 - 02/29/2020	Medicare(Palmetto GBA)	Submitted	\$319.67	\$0.00	\$0.00	\$0.00	\$319.67	
39	HIRPARA, JUICE	8796354	9FW2ND2GC84	12/20/2019 - 02/17/2020	Medicare(Palmetto GBA)	Submitted	\$3,426.16	\$3,000.00	\$20.00	\$75.00	\$371.16	

» ORDER TRACKING

- Automatic order tracking, delivery to physicians, and receipt of signed orders from physicians
- Optimized exchange of data and documentation throughout workflow

Orders/Document Management

WorldView

Select Enable to send Axxess a request to activate the WorldView integration. On receipt of your activation request, Axxess will contact your agency and upgrade your Axxess subscription based on the go-live date you establish with WorldView. Once the integration is active, your agency can automatically send approved orders from Axxess to WorldView to be faxed to physicians, signed, and returned to you in Axxess. The WorldView integration also enables document tracking and functionality to attach orders and documents to their corresponding patient records.

For additional details on WorldView's integration with Axxess, click here.

Enable
 Disable

Enabled On: 11/5/2019

Activation Status: Pending Activation

Document Management [?](#)
 Order Management [?](#)
 Automatically send approved orders to WorldView [?](#)

Effective Date: 11/05/2019  *

Key Features to Maintain Compliance and Improve Patient Care:

» INTAKE TRIAGE FOR EMERGENCY PLANNING

- Ability to assign an emergency triage level for each patient served
- Additional emergency preparedness information can be added, including a new customized COVID-19 template

Emergency Triage

Emergency Triage

1. Life-threatening (or potential) and requires ongoing medical treatment. When necessary, appropriate arrangements for evacuation to an acute care facility will be made.
 2. Not life-threatening but would suffer severe adverse effects from interruption of services (i.e., daily insulin, IV medications, sterile wound care of a wound with a large amount of drainage).
 3. Visits could be postponed 24-48 hours without adverse effects (i.e., new insulin dependent diabetic able to self inject, sterile wound care with a minimal amount to no drainage).
 4. Visits could be postponed 72-96 hours without adverse effects (i.e., post-op with no open wound, anticipated discharge within the next 10-14 days, routine catheter changes).

Additional Emergency Preparedness Information

Needs assistance during an emergency
 Contact made with local/state emergency preparedness officials regarding patient in need of help during an evacuation
 Medical Needs/Equipment (i.e., bedbound, oxygen, vent, IV cardiac meds other DME)

Additional Emergency Preparedness Information

[COVID-19: CDC Resource Page](#)
 Select Template

You have 2000 characters remaining.
Enter Additional Emergency Preparedness

» CLINICAL INTELLIGENCE

- Guides field staff through accurate point-of-care documentation

Respiratory Assessment

Select all that apply.

<input type="checkbox"/> No problems identified	<input type="checkbox"/> Dyspnea	<input type="checkbox"/> Paroxysmal nocturnal dyspnea (PND)
<input type="checkbox"/> Accessory muscles used	<input type="checkbox"/> Cough, nonproductive	<input type="checkbox"/> Tachypnea
<input type="checkbox"/> CPAP/BiPAP	<input type="checkbox"/> Cough, productive	<input type="checkbox"/> Tracheostomy
<input type="checkbox"/> Orthopnea	<input type="checkbox"/> Nebulizer	<input type="checkbox"/> Oxygen use, continuous
<input type="checkbox"/> Abnormal breath sounds:	<input type="checkbox"/> Oxygen use, intermittent	

Comments:

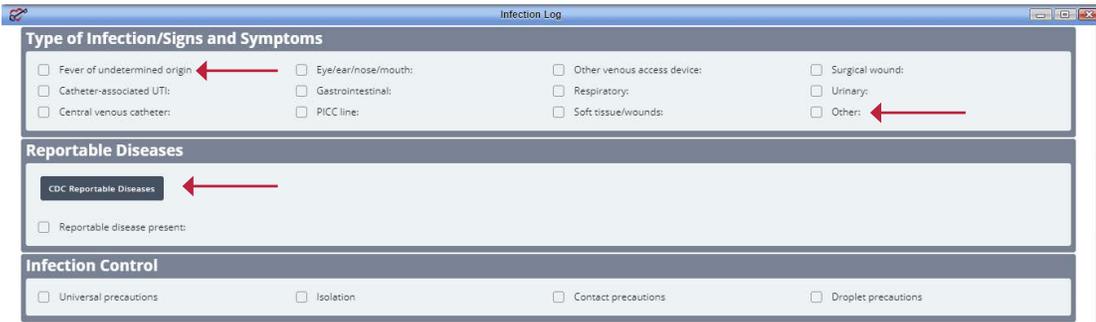
Respiratory Status

(M1400) When is the patient dyspneic or noticeably Short of Breath?

0 - Patient is not short of breath
 1 - When walking more than 20 feet, climbing stairs
 2 - With moderate exertion (for example, while dressing, using commode or bedpan, walking distances less than 20 feet)
 3 - With minimal exertion (for example, while eating, talking, or performing other ADLs) or with agitation
 4 - At rest (during day or night)

» **INFECTION CONTROL/MONITORING**

- Built-in QAPI to ensure compliance with the Conditions of Participation
- Access to the infection control log in clinical notes, with the ability to enter signs and symptoms for infection surveillance tracking without a diagnosis

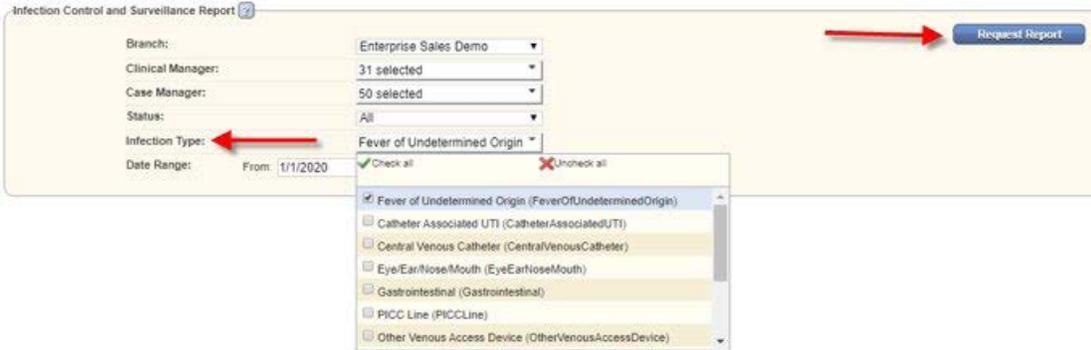


The screenshot shows the 'Infection Log' form with three main sections:

- Type of Infection/Signs and Symptoms:** A grid of checkboxes for various infection types. Red arrows point to 'Fever of undetermined origin' and 'Other'.
- Reportable Diseases:** A section with a 'CDC Reportable Diseases' button and a 'Reportable disease present' checkbox. A red arrow points to the CDC button.
- Infection Control:** A section with checkboxes for 'Universal precautions', 'Isolation', 'Contact precautions', and 'Droplet precautions'.

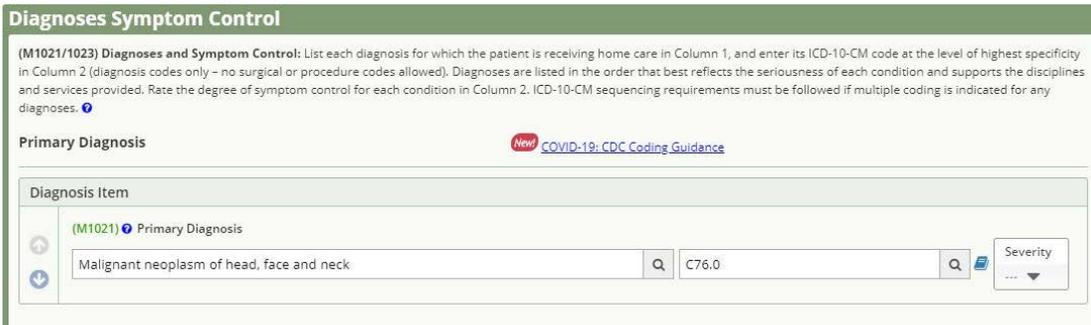
» **INFECTION CONTROL REPORTS**

- Facilitates compliance with the Conditions of Participation for monitoring, trending, reporting and preventing infections
- Report Center > Patient Reports > Infection Control and Surveillance Report



The screenshot shows the 'Infection Control and Surveillance Report' form. It includes filters for Branch, Clinical Manager, Case Manager, Status, Infection Type, and Date Range. A dropdown menu for 'Infection Type' is open, showing options like 'Fever of Undetermined Origin', 'Catheter Associated UTI', etc. A red arrow points to the 'Request Report' button.

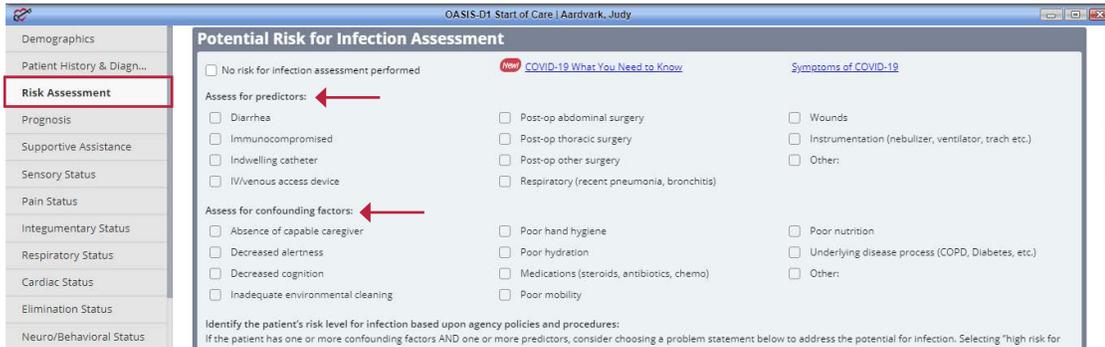
» **ICD-10 CODES SUPPORT COVID-19 AND ENSURE THE PLAN OF CARE ADDRESSES PATIENT NEEDS**



The screenshot shows the 'Diagnoses Symptom Control' form. It includes a header with instructions for listing diagnoses and symptom control. Below, there is a 'Primary Diagnosis' section with a 'Diagnosis Item' table. A red arrow points to the 'COVID-19: CDC Coding Guidance' link. The table shows a diagnosis of 'Malignant neoplasm of head, face and neck' with ICD-10 code 'C76.0' and a 'Severity' dropdown.

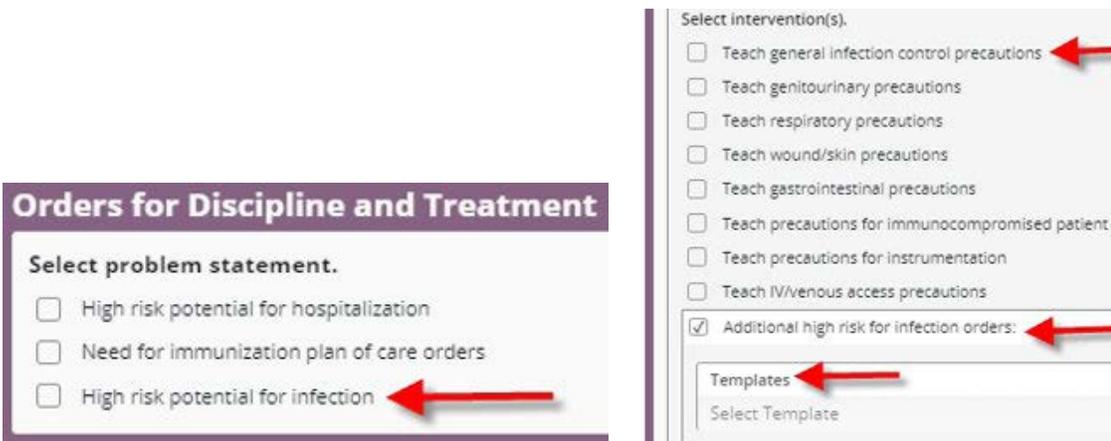
» **CLINICAL ASSESSMENTS FOR INFECTION INCLUDE COVID-19**

- Infection identification and surveillance embedded in the clinician's workflow
- Ability to assess predictors of infection risk and confounding factors



» **COVID-19 INDIVIDUALIZED PLAN OF CARE**

- Enables entry of interventions to mitigate risk for infection and activate the Risk Stratification Tool
- Uses interventions in the system or agency-specific COVID-19 templates



» **RISK STRATIFICATION TOOL**

- Accessible from clinical notes and from the PDGM Dashboard



» PATIENT EDUCATION

- Interventions for High Risk Potential for Infection are accessible from the Plan of Care profile with clinical notes

Plan of Care Profile

The Plan of Care Profile is a listing of all active treatment orders for each discipline, allowing you to manage Interventions, Goals, Medical Necessity, and Homebound Status.

SN PT OT ST Refresh SN ADD ORDER Collapse All

Intervention	Intervention Description	Name	Effective Date	Action
High Risk Potential for Infection Patient has been assessed to be at high risk for infection as evidenced by respiratory infection. SN to instruct on infection control precautions such as hand hygiene, personal protection equipment (PPE), waste disposal, environmental sanitation and signs and symptoms of infection to report. Add/Edit Interventions , Goals , Medical Necessity , Homebound Status				
Teach respiratory precautions Intervention	SN to assess for signs and symptoms of respiratory infections and instruct patient regarding care of the respiratory tract including the importance of influenza and pneumonia vaccination, respiratory toileting, and signs and symptoms of respiratory infection to report.	Rojas, Lysbeth	3/19/2020	Discontinue Delete
Will be able to verbalize signs of infection Goal	Patient/caregiver will be able to verbalize signs of type of infection to report and demonstrate proper infection precautions by the end of the month.	Rojas, Lysbeth	3/19/2020	- Select to resolve -

» EMERGENCY PREPAREDNESS REPORTS

- Agencies can quickly implement their Emergency Preparedness Plans by generating emergency reports for triaging patient care
- To capture all patients, choose All Emergency Triage Levels

Patient Reports

- Average Length Of Stay
- Patient Roster
- CAHPS
- Emergency Contact Listing
- Emergency Preparedness Patient List**
- Patient Birthday Listing
- Patient Address Listing
- Patient By Physician Listing
- Patient Start Of Care Certification Period Listing
- Patient By Responsible Employee Listing
- Patient By Responsible Case Manager Listing
- Expiring Authorizations
- Survey Census
- Patient Vital Sign
- 60 Day Summary By Patient
- Discharge Patients
- Referral Log
- Patient List
- Survey Census (By Date Range)
- Infection Surveillance Report



The screenshot shows the AXXESS web interface for generating an "Emergency Preparedness Patient List". The navigation bar includes Home, Create, View, Patients, and Schedule. The report configuration form has the following fields:

- Branch: -- All Branches --
- Status: Active
- Emergency Triage Level: All Emergency Triage Levels