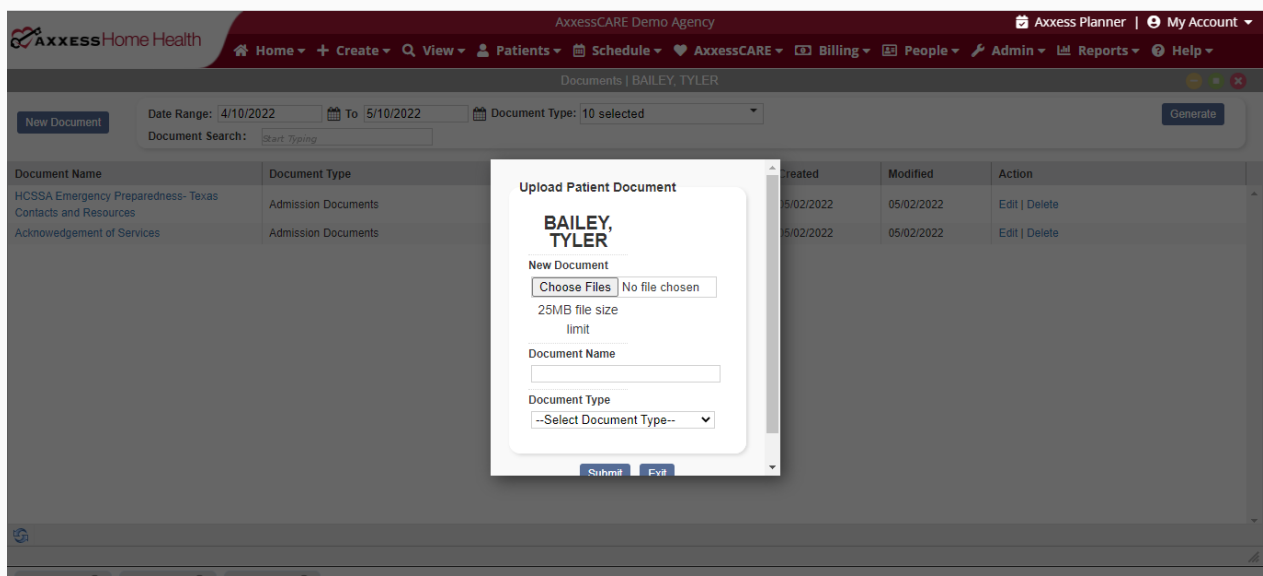


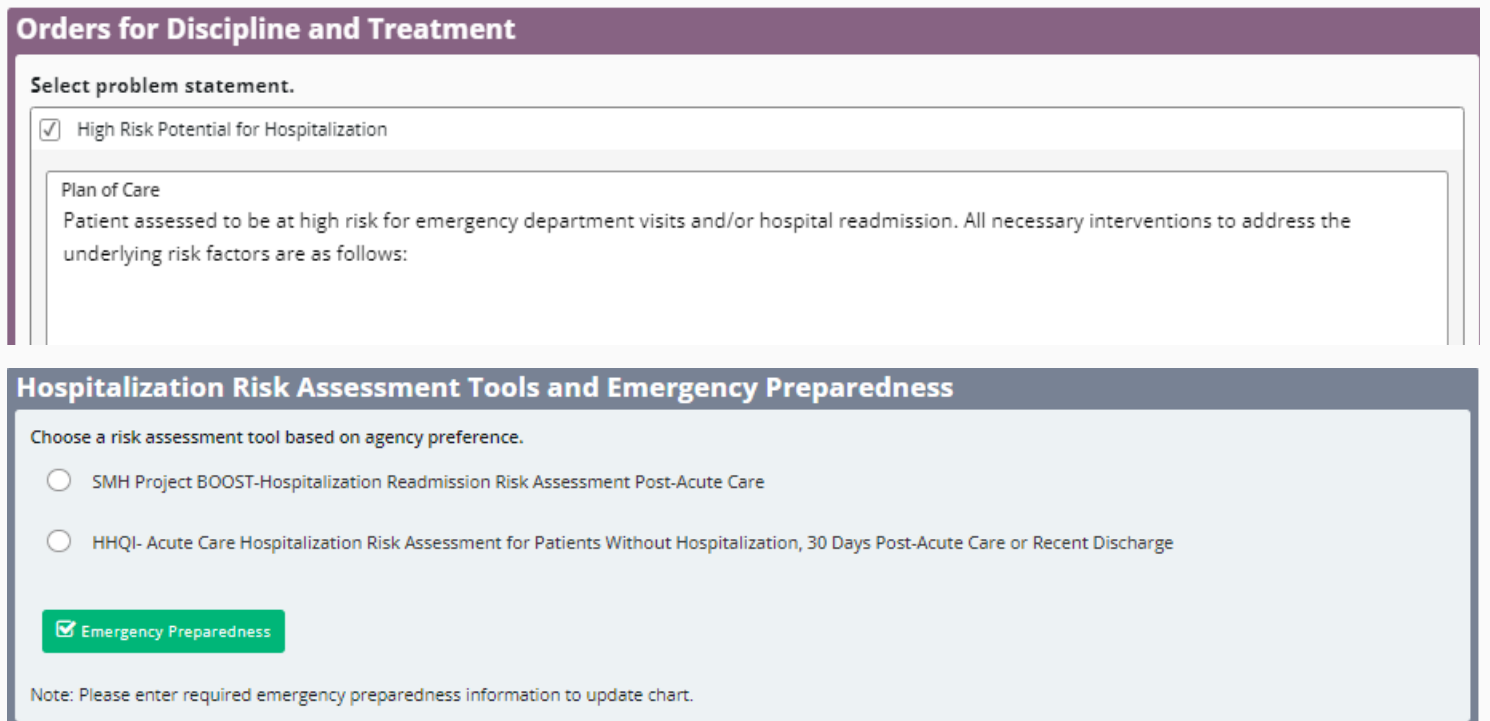
TOP TEN HOME HEALTH DEFICIENCIES FOR 2021

and How Axxess Home Health Helps

PCC.2.I.M1 / G446

Standard Content	Tips for Compliance	Axxess Solution
Patient's rights include the contact information of the Quality Improvement Organization (QIO) that serves the areas where the patient resides.	<ul style="list-style-type: none"> Review QIO contact information given to patients to ensure accuracy. If more than one QIO in a territory, ensure that patients receive the correct contact information for the QIO that serves the area where each patient resides. 	 <ul style="list-style-type: none"> The regional QIO for the organization is often within the consents and/or bill of rights Ability to upload QIO contact information documents to the patient chart Included in the customizable admission packet, auto-populated per state and zip code: https://qioprogram.org/locate-your-qio <p>Best Practice: The contact information is included in the admission packet.</p>


APC.7.I.M2 / G574

Standard Content	Tips for Compliance	Axxess Solution
Content of the individualized plan of care (POC).	<ul style="list-style-type: none"> Perform final review of the POC for accuracy, including allergies, problems and specific interventions, medications, emergent care and hospital risk. 	

APC.7.I.M2 / G574 (continued)

Standard Content	Tips for Compliance	Axxess Solution																																																																	
		<div><div>Allergies<div>Add Allergy</div><div>Refresh Allergies</div></div><div>Active Allergies<table><tr><th>Name</th><th>Type</th><th>Action</th></tr><tr><td>Levaquin</td><td>Rash</td><td>Edit Delete</td></tr><tr><td>NKA</td><td></td><td>Edit Delete</td></tr></table></div><div><div>BAILEY, TYLER</div><div>Current Episode: 4/11/2022 – 6/9/2022 Allergies: Levaquin, NKA Primary Diagnosis: Malignant neoplasm of transverse colon Secondary Diagnosis: Type 2 diabetes w/ diabetic peripheral angioopath w/o gangrene Pharmacy Name: Pharma sample 2 Pharmacy Phone: (123) 456-7890</div><div><div>Add Medication</div><div>Sign Medication Profile</div><div>Print Medication Profile</div><div>Drug Interactions</div><div>Signed Medication Profiles</div></div><div><table><tr><th>LS</th><th>Start Date</th><th>Medication/Dosage/Freq/Route</th><th>Type</th><th>Active Medication(s) Classification</th><th>Physician Name</th><th>D/C Through Date</th><th>Action</th></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>ONDANSETRON 4 MG ORAL TABLET 1 tab every 6 hours as needed for nausea By mouth (PO)</td><td>Changed</td><td>central nervous system agents</td><td></td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>ALEVE 220 MG ORAL CAPSULE 1 tab daily PO By mouth</td><td>Changed</td><td>nonsteroidal anti-inflammatory agents</td><td>Test, Melanie DO</td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>PROTONIX 20 MG ORAL DELAYED RELEASE TABLET 1 tab daily PO By mouth</td><td>Changed</td><td>proton pump inhibitors</td><td>Test, Melanie DO</td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>WARFARIN 1 MG ORAL TABLET 2 tabs daily PO By mouth</td><td>Changed</td><td>anticoagulants</td><td>Test, Melanie DO</td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>04/01/2022</td><td>PLAVIX 300 MG ORAL TABLET 1/2 tab daily By mouth (PO)</td><td>Changed</td><td>coagulation modifiers</td><td></td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>04/01/2022</td><td>ONDANSETRON 4 MG ORAL TABLET 2 tabs every 6 hours as needed for nausea By mouth (PO)</td><td>Changed</td><td>central nervous system agents</td><td></td><td></td><td>Edit Delete Discontinue</td></tr></table></div></div><p>The generated POC flows to quality assurance (QA) automatically. The OASIS and other assessments give access to: Allergy profile, Robust medication profile, Hospitalization risk assessment tools, Emergency preparedness required to complete assessment, POC profile at each system assessment, Skilled visit note with the POC summary, POC and alerts, updated in real-time.</p><p>Best Practice: QA all documents.</p></div>	Name	Type	Action	Levaquin	Rash	Edit Delete	NKA		Edit Delete	LS	Start Date	Medication/Dosage/Freq/Route	Type	Active Medication(s) Classification	Physician Name	D/C Through Date	Action	<input type="checkbox"/>	05/02/2022	ONDANSETRON 4 MG ORAL TABLET 1 tab every 6 hours as needed for nausea By mouth (PO)	Changed	central nervous system agents			Edit Delete Discontinue	<input type="checkbox"/>	05/02/2022	ALEVE 220 MG ORAL CAPSULE 1 tab daily PO By mouth	Changed	nonsteroidal anti-inflammatory agents	Test, Melanie DO		Edit Delete Discontinue	<input type="checkbox"/>	05/02/2022	PROTONIX 20 MG ORAL DELAYED RELEASE TABLET 1 tab daily PO By mouth	Changed	proton pump inhibitors	Test, Melanie DO		Edit Delete Discontinue	<input type="checkbox"/>	05/02/2022	WARFARIN 1 MG ORAL TABLET 2 tabs daily PO By mouth	Changed	anticoagulants	Test, Melanie DO		Edit Delete Discontinue	<input type="checkbox"/>	04/01/2022	PLAVIX 300 MG ORAL TABLET 1/2 tab daily By mouth (PO)	Changed	coagulation modifiers			Edit Delete Discontinue	<input type="checkbox"/>	04/01/2022	ONDANSETRON 4 MG ORAL TABLET 2 tabs every 6 hours as needed for nausea By mouth (PO)	Changed	central nervous system agents			Edit Delete Discontinue
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APC.8.I.M3 / G614																																																																																																																																																		
Standard Content	Tips for Compliance	Axxess Solution																																																																																																																																																
Visit schedule, including frequency of visits by home health agency (HHA) personnel and contractors.	<ul style="list-style-type: none">Use the Medicare week to schedule ordered visits.	<div><div><div>Master Calendar</div><div>⌵ Show More Visits</div><div>Patient Name: BAILEY, TYLER F.</div><table><thead><tr><th></th><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr></thead><tbody><tr><td>Week 1</td><td></td><td>04/11</td><td>04/12</td><td>04/13</td><td>04/14</td><td>04/15</td><td>04/16</td></tr><tr><td></td><td>04/17</td><td>04/18</td><td>04/19</td><td>04/20</td><td>04/21</td><td>04/22</td><td>04/23</td></tr><tr><td>Week 2</td><td></td><td>SN VISIT</td><td>HHA CAREPLAN</td><td>SN VISIT</td><td>SN VISIT</td><td>SN VISIT</td><td></td></tr><tr><td></td><td></td><td>SN VISIT</td><td>SN VISIT</td><td>NONOASIS DC</td><td>SN VISIT AM</td><td>PT VISIT</td><td></td></tr><tr><td></td><td></td><td>SN VISIT</td><td>OASIS F/U</td><td></td><td></td><td></td><td></td></tr><tr><td>Week 3</td><td>04/24</td><td>04/25</td><td>04/26</td><td>04/27</td><td>04/28</td><td>04/29</td><td>04/30</td></tr><tr><td></td><td></td><td>SN VISIT</td><td>SN VISIT</td><td>LYN/PN VISIT</td><td>SN VISIT</td><td>SN VISIT</td><td></td></tr><tr><td></td><td></td><td>SN VISIT AM</td><td>SN VISIT AM</td><td>SN VISIT</td><td>SN VISIT AM</td><td></td><td></td></tr><tr><td>Week 4</td><td>05/01</td><td>05/02</td><td>05/03</td><td>05/04</td><td>05/05</td><td>05/06</td><td>05/07</td></tr><tr><td></td><td>OASIS F/U</td><td>SN VISIT</td><td>SN VISIT</td><td>LYN/PN VISIT</td><td>SN VISIT</td><td>SN VISIT AM</td><td></td></tr><tr><td></td><td></td><td>SN VISIT AM</td><td></td><td>SN VISIT AM</td><td>SN VISIT</td><td>SN VISIT</td><td></td></tr><tr><td>Week 5</td><td>05/08</td><td>05/09</td><td>05/10</td><td>05/11</td><td>05/12</td><td>05/13</td><td>05/14</td></tr><tr><td>Week 6</td><td>05/15</td><td>05/16</td><td>05/17</td><td>05/18</td><td>05/19</td><td>05/20</td><td>05/21</td></tr><tr><td>Week 7</td><td>05/22</td><td>05/23</td><td>05/24</td><td>05/25</td><td>05/26</td><td>05/27</td><td>05/28</td></tr><tr><td>Week 8</td><td>05/29</td><td>05/30</td><td>05/31</td><td>06/01</td><td>06/02</td><td>06/03</td><td>06/04</td></tr><tr><td>Week 9</td><td>06/05</td><td>06/06</td><td>06/07</td><td>06/08</td><td>06/09</td><td></td><td></td></tr><tr><td>Week 10</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></tbody></table></div><div><div>Schedule Report</div><div>Branch: A3 Patient: A3 Clinician: A3</div><div>Date Range: 3/11/2022 To: 5/9/2022</div><div>Group by: Patient MIN Schedule Date Visit Time In Visit Time Out Task</div><div>No records to display.</div><div><div>⌵ Select All</div><div>Reassign Selected</div></div><div><div>⌵ Select Status</div><div>⌵ Select Type</div><div>⌵ Task Discipline</div><div>⌵ Communication Note</div><div>⌵ 10 Day Summary/Case Conference</div><div>⌵ 30 Day Summary/Case Conference</div><div>⌵ 488 Plan of Care (From OASIS Assessment)</div><div>⌵ 60 Day Summary/Case Conference</div><div>⌵ Admission Follow-Up</div><div>⌵ Change in Focus (CT)</div><div>⌵ Change in Focus (PT)</div><div>⌵ Change in Focus (SN)</div><div>⌵ Change in Focus (ST)</div><div>⌵ Coordination of Care</div><div>⌵ COTA Supervisory Visit</div><div>⌵ COTA Visit</div><div>⌵ Discharge Summary (Auto-Generated)</div><div>⌵ Driver / Transportation Log</div><div>⌵ End-of-Episode Summary (Auto-Generated)</div><div>⌵ FaceToFaceEncounter</div><div>⌵ Policy Call Change</div><div>⌵ HCFA 488</div></div><div>Generate Report Export to Excel</div></div></div> <div><ul style="list-style-type: none">The master calendar, a printable, episodic visit schedule, is available to be provided per HHA policy. Tracking consents, which include these elements, can be accomplished by utilizing our robust scheduling reportsOrganizations can customize task titles for the ability to schedule tasks, such as “Consents and Admission Documents” to an employee for easy tracking</div> <div><p>Best Practice: Provide a handwritten copy of the schedule for each discipline planned for the episode at the end of the start of care (SOC) visit. Provide a printed or electronic visit schedule to the patient that includes all disciplines. Educate all disciplines, including contractors, to complete the visit schedule in the home at SOC and to provide changes to the schedule to patients and caregivers through to discharge. In supervisory visits in the home, ensure that the visit schedule is present, accurate and complete.</p></div>		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Week 1		04/11	04/12	04/13	04/14	04/15	04/16		04/17	04/18	04/19	04/20	04/21	04/22	04/23	Week 2		SN VISIT	HHA CAREPLAN	SN VISIT	SN VISIT	SN VISIT				SN VISIT	SN VISIT	NONOASIS DC	SN VISIT AM	PT VISIT				SN VISIT	OASIS F/U					Week 3	04/24	04/25	04/26	04/27	04/28	04/29	04/30			SN VISIT	SN VISIT	LYN/PN VISIT	SN VISIT	SN VISIT				SN VISIT AM	SN VISIT AM	SN VISIT	SN VISIT AM			Week 4	05/01	05/02	05/03	05/04	05/05	05/06	05/07		OASIS F/U	SN VISIT	SN VISIT	LYN/PN VISIT	SN VISIT	SN VISIT AM				SN VISIT AM		SN VISIT AM	SN VISIT	SN VISIT		Week 5	05/08	05/09	05/10	05/11	05/12	05/13	05/14	Week 6	05/15	05/16	05/17	05/18	05/19	05/20	05/21	Week 7	05/22	05/23	05/24	05/25	05/26	05/27	05/28	Week 8	05/29	05/30	05/31	06/01	06/02	06/03	06/04	Week 9	06/05	06/06	06/07	06/08	06/09			Week 10							
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CDT.7.1.M2 / G710		
Standard Content	Tips for Compliance	Axxess Solution
Skilled professionals follow POC, including following physician orders.	<ul style="list-style-type: none">Educate clinicians to use the updated POC summary with the POC that is present in each note to ensure care is provided as ordered.Train clinicians on the process of documenting any changes ordered to POC.Develop process for validation of visits to orders.Implement a quality indicator to perform focused clinician record audits on problematic order types not followed; I.e., wound care and missed visits.Provide targeted education to field staff.	<div><div><div><div>Company Setup</div><div><div>Company Information</div><div>Subscription Plan</div><div>Clinical</div><div>Scheduling</div><div>Operations</div><div>Billing</div><div>Financial</div><div>Payroll</div><div>Integrations</div><div>Support Ticketing Center</div><div>Electronic Visit Verification</div></div><div><div>AXXESSCARE Demo Agency</div><div>Agency Branch: AxxessCARE Demo Agency</div></div><div><div>Orders-Driven Scheduling</div><div>Frequency and Duration Warning- Enable orders-driven scheduling to alert users in the Schedule Center when a visit is scheduled outside of the frequency and duration defined in the assessments and orders. For additional details on orders-driven scheduling, click here.</div><div><input checked="" type="radio"/> Enable <input type="radio"/> Disable</div><div>Frequency and Duration Compliance- Enabling this feature will prevent users from scheduling visits outside of the frequency and duration defined in the assessments and orders. When attempting to schedule a visit outside of the ordered frequency and duration, the user will receive an alert in the Schedule Center and will not be able to schedule the visit. Users will have seven days to schedule visits while the assessment is in review with the Start of Care, Recertification, or Resumption of Care date serving as day one.</div><div><input type="radio"/> Enable <input checked="" type="radio"/> Disable</div></div></div></div><div><div>Wound Manager Bailey, Tyler</div><div>Bailey, Tyler (700456789012) Visit 05/09/2022</div><div><div>Add Wound Location</div><div>Physician Order</div></div><div><div>Front (0)</div><div>Back (0)</div><div>Right (0)</div><div>Left (0)</div><div>Feet (0)</div></div><div><div>Previous</div><div>1 of 1</div><div>Next</div></div><div><div>Wound History</div><div>WOUND LIST</div></div><div><div>Unassociated Wound Orders</div><div>A physician order was entered and must be associated to a wound in the wound orders profile. Completing wound documentation without associating all orders to wounds will impact your organization's compliance.</div><div>Ok</div></div><div><div>CANCEL</div></div></div></div> <div><div><div>#6 Ankle, Lateral Right</div><div>Trauma Wound, Full Thickness</div><div>Deactivate</div><div>Care Not Performed</div><div></div><div>Remove Photo</div></div><div><div>Wound Care Orders</div><div>Associated Orders</div><div>SN to perform pressure ulcer care to R lateral ankle. Cleanse/irrigate wound with SNS, apply Medihoney gel, cover and secure with bordered foam, using</div><div>Treatment Performed</div><div>***SN to perform pressure ulcer care to R lateral ankle. Cleanse/irrigate wound with SNS, apply Medihoney gel, cover and secure with bordered</div><div>Update the text to reflect the wound care performed. Check for errors and verify accuracy before creating the wound.</div></div></div> <ul style="list-style-type: none">Order-driven scheduling provides a warning or a hard stop depending on the settings for the organizationSchedule reports to show scheduled visits in all statuses, including missed visitsSchedule deviation reportRobust wound manager provides guardrails to ensure complianceOrder attached to each woundMessaging in the wound manager when a new wound order has been identifiedWound numbers are never re-usedOrder required to add a new woundClinician is not allowed to “backstage” a pressure ulcerEnforced management of wounds by existing orders to not disrupt documentation in following visits started because of new ordersSuccessful order flowOrders management trackingPhysician portalIntegration with WorldView, Doctor Alliance or Forcura for document and orders managementBuilt-in cues and reminders:<ul style="list-style-type: none">Custom note managerYellow, red and blue sticky notesAttachmentsHIPAA-compliant messaging from QA <p>Best Practice: Review POC and orders prior to each visit. Document all wound care timely.</p>

APC.11.I.M3 / G1022

Standard Content	Tips for Compliance	Axxess Solution																																																																																				
Clinical record includes transfer and/ or discharge summaries within the required time frame with evidence of date sent.	<ul style="list-style-type: none">Develop a process for tracking days to ensure timeliness.Educate clinicians on elements and time frame.Audit to ensure timeliness.	<div><div>Episode Summaries BAILEY, TYLER</div><div>Episode Summaries</div><div>This page contains schedulable manual and auto-generated summaries for end-of-episode, transfer, discharge and intra-episode management.</div><div>Episode: 04/11/2022 - 06/09/2022</div><div>Start Typing to Search</div><div>Create Episode Summary</div><table><tr><th>Summary Type</th><th>Clinician Name</th><th>Date</th><th>Signature Date</th><th>Episode Date</th><th>Physician Name</th><th>Action</th></tr><tr><td>Intra-Episode Summary (Auto-Generated)</td><td>Shannon True Bailey RN</td><td>05/03/2022</td><td>05/03/2022</td><td>04/11/2022 - 06/09/2022</td><td>Test, Melanie DO</td><td> Delete</td></tr><tr><td>Intra-Episode Summary (Auto-Generated)</td><td>Shannon True Bailey RN</td><td>05/03/2022</td><td>05/03/2022</td><td>04/11/2022 - 06/09/2022</td><td>Test, Melanie DO</td><td> Delete</td></tr><tr><td>Intra-Episode Summary (Auto-Generated)</td><td>Shannon True Bailey RN</td><td>04/22/2022</td><td>04/22/2022</td><td>04/11/2022 - 06/09/2022</td><td>Test, Melanie DO</td><td> Delete</td></tr></table><div>Orders To Be Sent</div><div>Branch: All Filter by: All</div><div>Date Range: 3/11/2022 To 5/9/2022</div><div>Status: <input checked="" type="checkbox"/> Active <input checked="" type="checkbox"/> Discharged <input type="checkbox"/> Non-Admission</div><div>Generate</div><div>Send</div><div>Export to Excel</div><table><tr><th>Order</th><th>Branch</th><th>Patient</th><th>Type</th><th>Physician</th><th>Delivery Method</th><th>Order Date</th><th>Notes</th></tr><tr><td><input type="checkbox"/> 48629690</td><td>AxxessCARE Demo Agency</td><td>BAILEY, TYLER F.</td><td>Transfer Summary (Auto-Generated)</td><td>TEST, MELANIE DO</td><td>Axxess Physician Portal</td><td>05/09/2022</td><td></td></tr><tr><td><input type="checkbox"/> 48154042</td><td>AxxessCARE Demo Agency</td><td>DANIS, GEORGE</td><td>Physician Order</td><td>TEST, MELANIE DO</td><td>Axxess Physician Portal</td><td>03/30/2022</td><td></td></tr><tr><td><input type="checkbox"/> 48154045</td><td>AxxessCARE Demo Agency</td><td>DANIS, GEORGE</td><td>Physician Order</td><td>TEST, MELANIE DO</td><td>Axxess Physician Portal</td><td>03/30/2022</td><td></td></tr><tr><td><input type="checkbox"/> 48129942</td><td>AxxessCARE Demo Agency</td><td>BAILEY, TYLER F.</td><td>Physician Order</td><td>FIELDS, BARRY MD</td><td></td><td>03/28/2022</td><td></td></tr><tr><td><input type="checkbox"/> 48044719</td><td>AxxessCARE Demo Agency</td><td>BAILEY, TYLER F.</td><td>Physician Order</td><td>FIELDS, BARRY MD</td><td></td><td>03/21/2022</td><td></td></tr><tr><td><input type="checkbox"/> 48044748</td><td>AxxessCARE Demo Agency</td><td>BAILEY, TYLER F.</td><td>Physician Order</td><td>RUSSELL, DENISE RN, FNP-C</td><td>Fax</td><td>03/21/2022</td><td></td></tr></table><ul style="list-style-type: none">Autogenerated transfer, discharge and episode summaries upon completion of OASIS and other assessments at those time pointsGenerated summaries flow to orders management<p>Best Practice: Send discharge summaries within five days of discharge and transfer summaries within two days of transfer or becoming aware of transfer.</p></div>	Summary Type	Clinician Name	Date	Signature Date	Episode Date	Physician Name	Action	Intra-Episode Summary (Auto-Generated)	Shannon True Bailey RN	05/03/2022	05/03/2022	04/11/2022 - 06/09/2022	Test, Melanie DO	Delete	Intra-Episode Summary (Auto-Generated)	Shannon True Bailey RN	05/03/2022	05/03/2022	04/11/2022 - 06/09/2022	Test, Melanie DO	Delete	Intra-Episode Summary (Auto-Generated)	Shannon True Bailey RN	04/22/2022	04/22/2022	04/11/2022 - 06/09/2022	Test, Melanie DO	Delete	Order	Branch	Patient	Type	Physician	Delivery Method	Order Date	Notes	<input type="checkbox"/> 48629690	AxxessCARE Demo Agency	BAILEY, TYLER F.	Transfer Summary (Auto-Generated)	TEST, MELANIE DO	Axxess Physician Portal	05/09/2022		<input type="checkbox"/> 48154042	AxxessCARE Demo Agency	DANIS, GEORGE	Physician Order	TEST, MELANIE DO	Axxess Physician Portal	03/30/2022		<input type="checkbox"/> 48154045	AxxessCARE Demo Agency	DANIS, GEORGE	Physician Order	TEST, MELANIE DO	Axxess Physician Portal	03/30/2022		<input type="checkbox"/> 48129942	AxxessCARE Demo Agency	BAILEY, TYLER F.	Physician Order	FIELDS, BARRY MD		03/28/2022		<input type="checkbox"/> 48044719	AxxessCARE Demo Agency	BAILEY, TYLER F.	Physician Order	FIELDS, BARRY MD		03/21/2022		<input type="checkbox"/> 48044748	AxxessCARE Demo Agency	BAILEY, TYLER F.	Physician Order	RUSSELL, DENISE RN, FNP-C	Fax	03/21/2022	
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APC.6.I.M1 / G536

Standard Content	Tips for Compliance	Axxess Solution																																																								
Comprehensive assessment includes medication regimen review.	<ul style="list-style-type: none">Require completion and documentation of medication review by clinicians at all comprehensive assessments.Implement QA review of medication regimen completion and documentation, along with submission of comprehensive assessments.Establish a policy and process for managing drug interaction reporting.	<div><div>Medication Profile BAILEY, TYLER</div><div><div>BAILEY, TYLER</div><div>Current Episode: 4/11/2022 – 6/9/2022 Allergies: Levaquin, NKA</div><div>Primary Diagnosis: Malignant neoplasm of transverse colon Secondary Diagnosis: Type 2 diabetes w diabetic peripheral angiopath w/o gangrene</div><div>Pharmacy Name: Pharma sample 2 Pharmacy Phone: (123) 456-7890</div></div><div><div>Add Medication</div><div>Sign Medication Profile</div><div>Print Medication Profile</div><div>Drug Interactions</div><div>Signed Medication Profiles</div></div><div><div>Active Medication(s)</div><table><tr><th>LS</th><th>Start Date</th><th>Medication/Dosage/Freq/Route</th><th>Type</th><th>Classification</th><th>Physician Name</th><th>D/C Through Date</th><th>Action</th></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>ONDANSETRON 4 MG ORAL TABLET 1 tab every 6 hours as needed for nausea By mouth (PO)</td><td>Changed</td><td>central nervous system agents</td><td></td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>ALEVE 220 MG ORAL CAPSULE 1 tab daily PO By mouth</td><td>Changed</td><td>nonsteroidal anti-inflammatory agents</td><td>Test, Melanie DO</td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>PROTONIX 20 MG ORAL DELAYED RELEASE TABLET 1 tab daily PO By mouth</td><td>Changed</td><td>proton pump inhibitors</td><td>Test, Melanie DO</td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>05/02/2022</td><td>WARFARIN 1 MG ORAL TABLET 2 tabs daily PO By mouth</td><td>Changed</td><td>anticoagulants</td><td>Test, Melanie DO</td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>04/01/2022</td><td>PLAVIX 300 MG ORAL TABLET 1/2 tab daily By mouth (PO)</td><td>Changed</td><td>coagulation modifiers</td><td></td><td></td><td>Edit Delete Discontinue</td></tr><tr><td><input type="checkbox"/></td><td>04/01/2022</td><td>ONDANSETRON 4 MG ORAL TABLET 2 tabs every 6 hours as needed for nausea By mouth (PO)</td><td>Changed</td><td>central nervous system agents</td><td></td><td></td><td>Edit Delete Discontinue</td></tr></table></div><div><div>Health Management</div><div><div>Review Medication Profile</div><div><div><input type="checkbox"/> Medications Reconciled</div><div><input type="checkbox"/> Insulin Syringes Pre-Filled</div><div><input type="checkbox"/> Barriers to Health Status:</div></div><div><div><input type="checkbox"/> New/Changed Medications in the Home</div><div><input type="checkbox"/> Home Environment, Altered:</div><div><input type="checkbox"/> Exhibiting Signs/Symptoms of Heart Failure:</div></div><div><div><input type="checkbox"/> Medication Issues Identified:</div><div><input type="checkbox"/> Suspected Abuse:</div><div><input type="checkbox"/> Exhibiting Signs/Symptoms of Other Co-Morbidity:</div></div><div><input type="checkbox"/> Pill Box Pre-Filled</div></div><div><div>Comment</div></div></div></div> <div><div><div><div><div></div></div><div>Hi Tech LVN Visit</div></div><div><div></div><div>06/10/2022</div></div><div><div></div><div>Shannon True Bailey RN</div></div><div><div></div><div>Not Yet Due</div></div><div><div></div><div></div><div></div><div></div><div></div></div><div><div>Menu</div><div>Post to AxxessCARE</div></div></div></div> <ul style="list-style-type: none">Comprehensive assessments and skilled visit notes have an alert to prompt for medication regimen review at each encounterDocumentation of medication review possible for each encounter and review activityDates of ongoing review easily identifiable in quick links for medicationsDrug interaction reports are easily printable or viewable for physician review and forwardingCommunication notes to document care coordination for medication review with physiciansOrders to indicate changes and update care associated with medication reviews <p>Best Practice: Perform a medication review during each skilled nurse visit.</p>	LS	Start Date	Medication/Dosage/Freq/Route	Type	Classification	Physician Name	D/C Through Date	Action	<input type="checkbox"/>	05/02/2022	ONDANSETRON 4 MG ORAL TABLET 1 tab every 6 hours as needed for nausea By mouth (PO)	Changed	central nervous system agents			Edit Delete Discontinue	<input type="checkbox"/>	05/02/2022	ALEVE 220 MG ORAL CAPSULE 1 tab daily PO By mouth	Changed	nonsteroidal anti-inflammatory agents	Test, Melanie DO		Edit Delete Discontinue	<input type="checkbox"/>	05/02/2022	PROTONIX 20 MG ORAL DELAYED RELEASE TABLET 1 tab daily PO By mouth	Changed	proton pump inhibitors	Test, Melanie DO		Edit Delete Discontinue	<input type="checkbox"/>	05/02/2022	WARFARIN 1 MG ORAL TABLET 2 tabs daily PO By mouth	Changed	anticoagulants	Test, Melanie DO		Edit Delete Discontinue	<input type="checkbox"/>	04/01/2022	PLAVIX 300 MG ORAL TABLET 1/2 tab daily By mouth (PO)	Changed	coagulation modifiers			Edit Delete Discontinue	<input type="checkbox"/>	04/01/2022	ONDANSETRON 4 MG ORAL TABLET 2 tabs every 6 hours as needed for nausea By mouth (PO)	Changed	central nervous system agents			Edit Delete Discontinue
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IPC.3.1.M1 / G682

















Standard Content	Tips for Compliance	Axxess Solution																								
Hand hygiene performed when indicated.	<ul style="list-style-type: none">• Provide frequent infection control in-services and competencies.• Perform in-home supervisory visits to validate and document compliance.• Retain compliance reviews in employee files.• Instruct patients and caregivers orally and in writing on how to recognize and enforce hand hygiene protocols.	<div><div><div><div><div>Information Control</div><div><div>New! COVID-19 What You Need to Know</div><div><div><div><input type="checkbox"/> Universal precautions observed</div><div><input type="checkbox"/> Sharps disposed per biohazard P&P</div><div><input type="checkbox"/> Soiled waste disposed per biohazard</div><div><input type="checkbox"/> Patient demonstrates knowledge deficits regarding infection control:</div></div><div>Infection Control Surveillance<div><div><input type="checkbox"/> New infection suspected:</div><div><input type="checkbox"/> New infection diagnosed:</div></div></div><div><div>Infection Log</div><div>Infectious Disease Profile</div></div><div><div>Comment</div></div></div></div></div></div><div><div><div>Information</div><div>Permissions</div><div>Licenses</div><div>Visit Activity Pay Rates</div><div>Immunization</div><div>Infectious Disease Profile</div><div>Personnel Notes</div></div><div><div>New License</div><div><table><tr><th>License Type ^</th><th>License Number</th><th>Issue Date</th><th>Expiration Date</th><th>Attachments</th><th>Actions</th></tr><tr><td>Bag Technique Training</td><td>Not Available</td><td>04/01/2021</td><td>04/20/2023</td><td>Not Available</td><td><div><div></div><div></div></div></td></tr><tr><td>Infection Control/Hand Hygiene Training</td><td>Not Available</td><td>05/02/2022</td><td>Not Available</td><td>Not Available</td><td><div><div></div><div></div></div></td></tr><tr><td>RN License</td><td>234543</td><td>03/17/1992</td><td>09/30/2023</td><td>Not Available</td><td><div><div></div><div></div></div></td></tr></table></div><div>3 total results</div><div>Show 10 entries</div></div></div></div><div><ul style="list-style-type: none">• Ability to document infection control methods in visit notes• Training and compliance record tracking in user profiles• Prompted in POC profile• Reports of users’ training on key performance indicators KPIs)• Training materials• MedlinePlus link• Printed and visual resources• Templates to prompt documentation of patient and caregiver instructions and demonstration<p>Best Practice: Infection control training annually and periodic compliance assessments.</p></div></div>	License Type ^	License Number	Issue Date	Expiration Date	Attachments	Actions	Bag Technique Training	Not Available	04/01/2021	04/20/2023	Not Available	<div><div></div><div></div></div>	Infection Control/Hand Hygiene Training	Not Available	05/02/2022	Not Available	Not Available	<div><div></div><div></div></div>	RN License	234543	03/17/1992	09/30/2023	Not Available	<div><div></div><div></div></div>
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APC.7.1.M7 / G592

Standard Content	Tips for Compliance	Axxess Solution
Revised POC includes patient’s progress toward measurable outcomes and goals.	<ul style="list-style-type: none">• Implement interdisciplinary collaboration of care to identify measurable goals and improve outcomes with the patient.• Audit for documentation of the patient’s progress to goals on an ongoing basis.	<div><div><div><div>Recipient List</div><div><div>Search:</div><div><div><div>Select All</div><div>Alex Carrington RN</div><div>Alex Michalak RN</div><div>Alex Michalak RN</div><div>Aleyda Hernandez RN</div><div>Alyxx Perez RN</div><div>Alyxx Ramirez RN</div><div>Annie George RN</div><div>Arlene Maxim RN</div><div>Ashley Ramirez RN</div><div>Ashrafi Amirudin RN</div><div>Axxesscare Test RN</div><div>Balaji Testing LVN</div><div>Bianca Netters-Kersey LVN</div><div>Bisi Wilton Vaddell PT</div><div>Chelsey Cameron LVN</div><div>Dawn Swindell RN</div></div></div></div></div><div><div>New Message</div><div><div>Cancel</div><div><div>To</div><div>Alex Carrington RN</div></div><div><div>Subject</div><div>Medication schedule</div></div><div><div>Regarding</div><div>BAILEY, TYLER F.</div></div><div><div><input type="checkbox"/> Request a Read Receipt</div></div><div><div>Attachment</div><div><div>Choose File</div><div>No file chosen</div></div></div><div><div><div>B</div><div>I</div><div>U</div><div>S</div><div>X²</div><div>X³</div><div>I_x</div><div>A</div><div>A</div><div>Font</div><div>-</div><div>Size</div><div>-</div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div><div><div>PT has begun to miss medications. Cg who comes by daily will ensure meds are taken at the scheduled time and record meds taken and any refused.</div></div></div></div></div></div></div>

APC.7.1.M7 / G592 (continued)																										
Standard Content	Tips for Compliance	Axxess Solution																								
		<div><div><div><div><div><div>Skilled Nurse Visit Note bailey, tyler</div><div>Plan of Care Profile bailey, tyler</div></div><table><tr><td>Demonstrate Compliance With Home Exercise Program and Improvement</td><td>Patient will demonstrate compliance with home exercise program and improvement to TEST TEST TEST</td><td>True Bailey, Shannon</td><td>4/6/2022</td><td>Document</td><td>- Select to resolve - - Select to resolve - Goal met Goal unmet-caregiver interference Goal unmet-patient interference Goal unmet-no longer realistic Goal unmet-patient refused Goal unmet-caregiver refused Goal unmet Goal added in error</td></tr><tr><td colspan="6">Need for Equipment Training</td></tr><tr><td>Adaptive Equipment Training:</td><td>Physical Therapy to instruct patient on safe use of rolling walker, Shower chair and BSC.</td><td>True Bailey, Shannon</td><td>4/13/2022</td><td>Document</td><td>Discontinue Delete</td></tr><tr><td>Attainment of Adaptive Equipment Training:</td><td>Patient will demonstrate and verbalize attainment of adaptive equipment training and safety within 8 weeks to safely perform showering, ambulation, and toileting.</td><td>True Bailey, Shannon</td><td>4/13/2022</td><td>Document</td><td>- Select to resolve -</td></tr></table></div><div><div>CANCEL</div><div>PT SAVE</div><div>PT SAVE & EXIT</div></div></div></div><div><ul style="list-style-type: none">• POC access from each visit note to document or resolve goals• Real-time documentation and messaging• See POC in first five days for collaboration between skilled nursing (SN) and therapies so goals are accurate and achievable• Episode summaries generated at any time to show percentages of goal attainment<p>Best Practice: Document progress toward goals and goal resolution at each visit.</p></div></div>	Demonstrate Compliance With Home Exercise Program and Improvement	Patient will demonstrate compliance with home exercise program and improvement to TEST TEST TEST	True Bailey, Shannon	4/6/2022	Document	- Select to resolve - - Select to resolve - Goal met Goal unmet-caregiver interference Goal unmet-patient interference Goal unmet-no longer realistic Goal unmet-patient refused Goal unmet-caregiver refused Goal unmet Goal added in error	Need for Equipment Training						Adaptive Equipment Training:	Physical Therapy to instruct patient on safe use of rolling walker, Shower chair and BSC.	True Bailey, Shannon	4/13/2022	Document	Discontinue Delete	Attainment of Adaptive Equipment Training:	Patient will demonstrate and verbalize attainment of adaptive equipment training and safety within 8 weeks to safely perform showering, ambulation, and toileting.	True Bailey, Shannon	4/13/2022	Document	- Select to resolve -
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CDT.7.I.M7 / G800																																			
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Aide provides services as ordered and consistent with the aide's demonstrated competencies.	<ul style="list-style-type: none">• Ensure training for registered nurses (RN) and aides include communication at minimum every two weeks when supervisory visits are completed to discuss duties and potential revisions.• Education to aides should include following the aide care plan exactly as written and must report any changes to RN or other skilled professional.	<div><div><div><div><div><div>AXXESSHome Health</div><div>AXXESSCARE Demo Agency</div></div><div><div>Home</div><div>Create</div><div>View</div><div>Patients</div><div>Schedule</div><div>AXXESSCARE</div><div>Billing</div><div>People</div><div>Admin</div><div>Reports</div><div>Help</div></div><div>HHA Visit (Generated Task) Note bailey, tyler</div></div><div><div><div>DNR</div><div>FALL RISK</div><div>HOSPITALIZATION RISK</div><div>INFECTION RISK</div></div><div>bailey, tyler (T00456789012)</div><div>View Aide Care Plan</div><div>HHA Visit</div></div><div><div><div><div>Visit Information</div><div><div>Visit Date</div><div>04/19/2022</div></div><div><div>Time In</div><div>Enter Time</div></div><div><div>Time Out</div><div>Enter Time</div></div><div><div>Travel Time In</div><div>Enter Time</div></div><div><div>Travel Time Out</div><div>Enter Time</div></div><div><div>Associated Mileage</div><div>Enter mileage</div></div></div><div><div>Surcharge</div><div>Primary Diagnosis</div><div>Malignant neoplasm of transverse colon</div><div>Secondary Diagnosis</div><div>Type 2 diabetes w diabetic peripheral angiopath w/o gangrene</div></div></div><div><div><div>Case Manager</div><div><div>Name</div><div>Jenny Goody RN</div></div><div><div>Phone Number</div><div>(214) 555-5555</div></div><div><div>Aide Frequency</div><div>2w4</div></div><div><div>Services in the Home</div><div>SN</div></div></div></div><div><div>Infection Precautions</div><div>Special Considerations</div></div></div><div><div>CLOSE</div><div>SAVE</div><div>SAVE & EXIT</div><div>COMPLETE</div></div></div><div><div><div>HHA Visit (Generated Task) Note bailey, tyler</div><table><tr><td colspan="3">Personal Care</td></tr><tr><td>Shower with chair</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Assist with dressing</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Lotion</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Comb hair</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Shampoo hair</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Clean/File nails</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div><div>N/A</div></div></td></tr><tr><td colspan="3">Elimination</td></tr><tr><td>Incontinence care</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Catheter care</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr><tr><td>Empty drainage bag</td><td>Every Visit</td><td><div><div>Completed</div><div>Refused</div></div></td></tr></table></div></div><div><ul style="list-style-type: none">• Generated aide visit note includes only the tasks ordered on the aide care plan• Supervisory visits available within the skilled visit notes• HIPAA-compliant messaging for aide to update RN timely and have care plan updated<p>Best Practice: Aide performs only tasks included in the aide care plan. Supervisory visits are performed by an RN weekly and at a minimum of every 14-days.</p></div></div></div>	Personal Care			Shower with chair	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Assist with dressing	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Lotion	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Comb hair	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Shampoo hair	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Clean/File nails	Every Visit	<div><div>Completed</div><div>Refused</div><div>N/A</div></div>	Elimination			Incontinence care	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Catheter care	Every Visit	<div><div>Completed</div><div>Refused</div></div>	Empty drainage bag	Every Visit	<div><div>Completed</div><div>Refused</div></div>
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IPC.4.I.M1 / G682																										
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Bags used to carry equipment or supplies into patient’s home follows HHA’s policy to prevent the spread of infections and communicable diseases.	<ul style="list-style-type: none">• Provide frequent bag technique education.• Perform competency evaluations to field staff on bag technique policies and procedures.• Complete frequent home supervisory visits to observe staff for compliance, in conjunction with infection control trends.	<div><h3>COVID-19 Infection Management: Bag Technique in the Home Environment</h3><p>Author: Carol Javens, RN, BSN, CHPN, Implementation Manager Date: March 18, 2020</p><div><div><div>Information</div><div>Permissions</div><div>Licenses</div><div>Visit Activity Pay Rates</div><div>Immunization</div><div>Infectious Disease Profile</div><div>Personnel Notes</div></div><div><div>New License</div><table><tr><th>License Type</th><th>License Number</th><th>Issue Date</th><th>Expiration Date</th><th>Attachments</th><th>Actions</th></tr><tr><td>Bag Technique Training</td><td>Not Available</td><td>04/01/2021</td><td>04/20/2023</td><td>Not Available</td><td> </td></tr><tr><td>Infection Control/Hand Hygiene Training</td><td>Not Available</td><td>05/02/2022</td><td>Not Available</td><td>Not Available</td><td> </td></tr><tr><td>RN License</td><td>234543</td><td>03/17/1992</td><td>09/30/2023</td><td>Not Available</td><td> </td></tr></table></div><div>3 total results<div>Show10entries</div></div></div></div> <ul style="list-style-type: none">• Multiple educational resources (Webinars, blogs, worksheets, videos)• Axxess Certification• Track employee training in user profile and in reports by expiration date <p>Best Practice: Include bag technique in infection control training and perform at each patient visit by all disciplines.</p>	License Type	License Number	Issue Date	Expiration Date	Attachments	Actions	Bag Technique Training	Not Available	04/01/2021	04/20/2023	Not Available	 	Infection Control/Hand Hygiene Training	Not Available	05/02/2022	Not Available	Not Available	 	RN License	234543	03/17/1992	09/30/2023	Not Available	 
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