



What is HOPE?

The Centers for Medicare and Medicaid Service’s (CMS) Hospice Outcomes and Patient Evaluation (HOPE) model focuses on standardized patient assessments and outcomes reporting. HOPE impacts how hospices document, measure and report patient care.

Here’s what you need to know and how Axxess can support your organization.



Standardized Assessments



Outcome Reporting



Data Submission



Staff Training and Readiness

Standardized Assessments

WHAT TO FOCUS ON

Metrics to Review:

- Symptom management
- Functional status
- Quality of life

ACTION

- Ensure timely documentation of patient conditions and care interventions
- Maintain compliance within the HOPE framework

Axxess Tools

HOPE Compliant Assessments: Axxess offers integrated, prebuilt assessment forms designed to meet HOPE’s requirements, ensuring your organization captures all necessary data efficiently.

Automated Updates: Axxess keeps you compliant with CMS’ latest standards through automatic updates to forms and workflows.

Outcome Reporting

WHAT TO FOCUS ON

Metrics to Track:

- Pain levels
- Symptom frequency
- Functional decline
- Patient satisfaction

ACTION

- Regularly measure and report on patient outcomes
- Compare your performance to HOPE's standards to identify areas for improvement

Axxess Tools

Real-Time Analytics: Axxess provides live reporting and dashboards to track key clinical outcomes, including symptom management and quality of life improvements.

Performance Benchmarking: Axxess enables you to compare your results to industry standards and HOPE's benchmarks to identify opportunities for improvement.

Data Submission Requirements

WHAT TO FOCUS ON

Metrics to Ensure:

- Timely submission of patient data to CMS
- Complete and thorough documentation of all patient information
- Accurate and error-free data entry

ACTION

- Ensure all data is meticulously documented
- Submit data to CMS on time to avoid penalties and ensure accurate reimbursement

Axxess Tools

Automated Data Submission: Axxess streamlines workflow by enabling direct, automated submissions to CMS, with built-in checks for completeness and accuracy to ensure a seamless process.

Error Reduction: Axxess minimizes errors through pre-submission compliance checks tailored to HOPE's specific requirements, ensuring your data is accurate and reliable.

Staff Training and Readiness

WHAT TO FOCUS ON

Key Areas:

- Consistency in clinical documentation practices
- Implementation of new assessment requirements
- Compliance with data entry protocols

ACTION

- Equip staff with targeted training on the HOPE model
- Highlight the impact of the HOPE model on daily operations

Axxess Tools

On-Demand Training: Empower your team with comprehensive training modules to keep them up to date on the latest requirements and ensure ongoing compliance.

Continuous Support: Leverage Axxess' subject matter experts for dedicated support and guidance to ensure best practices and ongoing HOPE compliance.