



AXXESS CERTIFICATION

COURSE AGENDAS



Home Health

- Home Health Clinical Fundamentals
- Home Health Clinical Intermediate
- Home Health Operational Fundamentals
- Home Health Operational Intermediate
- Home Health Financial Fundamentals
- Home Health Financial Intermediate

[More Details](#) ▼

Video Times

4 Hours : 16 Minutes
3 Hours : 27 Minutes
2 Hours : 36 Minutes
1 Hour: 51 Minutes
57 Minutes
1 Hour: 9 Minutes

Home Care

- Home Care Clinical Non-Medical Fundamentals
- Home Care Clinical Medical Fundamentals
- Home Care Clinical Non-Medical Advanced
- Home Care Clinical Medical Advanced
- Home Care Operational Fundamentals
- Home Care Operational Advanced
- Home Care Financial Fundamentals
- Home Care Financial Advanced

[More Details](#) ▼

Video Times

1 Hours : 6 Minutes
2 Hours : 56 Minutes
1 Hour : 6 Minutes
1 Hour : 32 Minutes
1 Hours : 52 Minutes
1 Hour : 39 Minutes
58 Minutes
59 Minutes

Hospice

- Hospice Clinical Fundamentals
- Hospice Clinical Advanced
- Hospice Operational Fundamentals
- Hospice Operational Advanced
- Hospice Financial Fundamentals
- Hospice Financial Billing Advanced

[More Details](#) ▼

Video Times

4 Hours
3 Hours : 20 Minutes
2 Hours : 9 Minutes
51 Minutes
56 Minutes
47 Minutes

Home Health Agendas

Home Health Clinical Fundamentals

Prerequisites: There are no pre-requisites for this course.

Total Video Time:

4 Hours 16 Minutes

● Indicates Solution Training

● Indicates Industry Training

01	Introduction to Axxess Certification ●	016	Plan of Care Summary ●
	• Resources • Video - 5:07 min		• Video - 2:48 min • Quiz
02	My Account ●	017	Plan of Care Profile ●
	• Video - 3:44 min • Quiz		• Video - 7:39 min • Quiz
03	CMS Quality Strategy ●	018	Skilled Nurse Visit ●
	• Resources • Video - 13:17 min • Quiz		• Video - 13:17 min • Quiz
04	Home Health 101 ●	019	Medication Profile ●
	• Resources • Video - 13:21 min • Quiz		• Video - 8:41 min • Quiz
05	HIPAA ●	020	7 Essential Elements of a Medicare Billable Note ●
	• Resources • Video - 5:34 min • Quiz		• Resources • Video - 7:30 min • Quiz
06	Axxess Planner for Clinicians and Sticky Notes ●	021	Wound Manager – Adding a Wound ●
	• Video - 6:23 min • Quiz		• Video - 4:38 min • Quiz
07	My Monthly Calendar and Scheduled Tasks ●	022	Wound Manager – Wound Documentation ●
	• Video - 4:25 min • Quiz		• Video - 4:53 min • Quiz
08	Insurance Authorization ●	023	Wound Manager- Wound Management ●
	• Video - 2:35 min • Quiz		• Video - 2:39 min • Quiz
09	Missed Visits ●	024	Wound Manager – Late Documentation ●
	• Video - 2:32 min • Quiz		• Video - 1:48 min
10	Communication Notes/Messaging ●	025	Wound Manager – Wound Flowsheet ●
	• Video - 6:49 min • Quiz		• Video - 1:53 min • Quiz
11	Medicare Eligibility ●	026	Wound Manager – Wound History ●
	• Resources • Video - 14:21 min • Quiz		• Video - 1:41 min • Quiz
12	Coverage of Services – Nursing ●	027	Conditions of Participation for Transfer/Discharge ●
	• Resources • Video - 14:43 min • Quiz		• Resources • Video - 5:23 min • Quiz
13	Patient Rights ●	028	Conditions of Participation – Coordination of Services ●
	• Resources • Video - 7:24 min • Quiz		• Resources • Video - 4:53 min • Quiz
14	Advanced Directives ●	029	Emergency Preparedness ●
	• Resources • Video - 4:36 min • Quiz		• Resources • Video - 5:57 min • Quiz
15	Patient Charts ●	030	Coverage of Services – Other ●
	• Video - 7:10 min • Quiz		• Resources • Video - 6:56 min • Quiz

Home Health Clinical Fundamentals Continued

- Indicates Solution Training
- Indicates Industry Training

31	Supervisory Visits ●	39	Medical Social Worker Visits ●
	• Video - 3:35 min • Quiz		• Video - 2:46 min • Quiz
32	Aide Care Plan ●	40	Create New Physician Orders (Medications, Frequency, POC Orders Profile) ●
	• Video - 2:00 min • Quiz		• Video - 5:56 min • Quiz
33	Home Health Aide Visit ●	41	Vital Sign Chart ●
	• Video - 1:57 min • Quiz		• Video - 1:19 min • Quiz
34	Coverage of Services – Therapy ●	42	Incident Log ●
	• Resources • Video - 9:43 min • Quiz		• Video - 2:30 min • Quiz
35	Non-Visit Activity (NVA) Clinician View ●	43	Conditions of Participation – Infection Prevention and Control ●
	• Video - 2:35 min • Quiz		• Resources • Video - 7:29 min • Quiz
36	Speech Therapy Visit ●	44	Infection Log ●
	• Video - 8:21 min • Quiz		• Video - 4:27 min • Quiz
37	Physical Therapy Visit ●	45	Infectious Disease Profile ●
	• Video - 8:21 min • Quiz		• Video - 3:02 min • Quiz
38	Occupational Therapy Visit ●	46	Permission Based Clinician Scheduling Process ●
	• Video - 8:21 min • Quiz		• Video - 6:13 min • Quiz

Home Health Clinical Intermediate

Prerequisites: Axxess Home Health Clinical Fundamental Certification course.

Total Video Time:

3 Hours 9 Minutes

- Indicates Solution Training
- Indicates Industry Training

01	7 Elements of a Billable Visit ●	07	PDGM Basics ●
	• Resources • Video - 7:30 min • Quiz		• Resources • Video - 16:26 min • Quiz
02	PDGM Basics ●	08	Physical Therapy Assessment ●
	• Resources • Video - 5:07 min		• Video - 12:38 min • Quiz
03	Conditions of Participation – Plan of Care ●	09	Occupational Therapy Assessment ●
	• Resources • Video - 7:38 min • Quiz		• Video - 8:00 min • Quiz
04	Conditions of Participation – Comprehensive Assessment ●	10	Speech Therapy Assessment ●
	• Resources • Video - 7:41 min • Quiz		• Resources • Video - 7:29 min • Quiz
05	Introduction to OASIS Part 1 ●	11	OASIS Part 1 : General Overview ●
	• Video - 16:09 min		• Video - 12:41 min • Quiz
06	Introduction to OASIS – Part 2 ●	12	OASIS Part 2: Physical Assessment ●
	• Video - 11:50 min • Quiz		• Video - 9:11 min • Quiz

Home Health Clinical Certification Continued

- Indicates Solution Training
- Indicates Industry Training

13 OASIS Part 3 : Therapy and Care Management ●
• Video - 8:58 min • Quiz

14 OASIS Part 4: Building the Plan of Care ●
• Video - 18:23 min • Quiz

15 OASIS Review/Scrubber ●
• Video - 7:22 min

16 Case Mix Analysis ●
• Video - 8:08 min • Quiz

17 Review Choice Demonstration
• Resources • Video - 12:41 min • Quiz

Home Health Operational Fundamentals

Prerequisites: There are no prerequisites for this course. The Axxess Financial Fundamentals course should be strongly considered as a complement to learning.

Total Video Time:

2 Hours 36 Minutes

- Indicates Solution Training
- Indicates Industry Training

01 Axxess Home Health Overview ●
• Video - 10:05 min • Quiz

02 Axxess Planner for Office Staff ●
• Video - 2:17 min • Quiz

03 Patient Charts ●
• Video - 7:23 min • Quiz

04 Scheduling ●
• Video - 8:51 min • Quiz

05 Scheduling Reports ●
• Video - 6:06 min • Quiz

06 Intake Part 1 ●
• Video - 8:13 min • Quiz

07 Intake Part 2 ●
• Video - 12:38 min • Quiz

08 Orders Management ●
• Video - 10:08 min • Quiz

09 Non-Visit Activity Set Up ●
• Video - 5:24 min • Quiz

10 OASIS Export Management ●
• Video - 6:23 min • Quiz

11 Set-Up Facility, Pharmacy Contact, Physician, and Supplies ●
• Video - 5:40 min • Quiz

12 Physician Portal ●
• Video - 8:54 min • Quiz

13 Adding a New User ●
• Video - 5:28 min • Quiz

14 Hospitalization Logs ●
• Video - 1:52 min • Quiz

15 Schedule Unassigned Visits ●
• Video - 6:17 min • Quiz

16 Unscheduled Visits Report ●
• Video - 2:32 min • Quiz

Home Health Operational Fundamentals Continued

- Indicates Solution Training
- Indicates Industry Training

17 Schedule Report ●
• Video - 6:06 min • Quiz

18 Schedule Deviation Report ●
• Video - 3:14 min • Quiz

19 Reassign Schedules ●
• Video - 1:13 min • Quiz

20 My Account ●
• Video - 3:42 min • Quiz

21 Co-Signature Process ●
• Video - 6:33 min • Quiz

Home Health Operational Intermediate

Prerequisites: Axxess Operational Fundamentals course. Axxess Financial and Clinical courses should be considered as a complement to learning.

Total Video Time:

1 Hour 51 Minutes

- Indicates Solution Training
- Indicates Industry Training

01 Quality Assurance Center ●
• Video - 5:17 min • Quiz

02 Gross Margin Calculator ●
• Video - 3:44 min • Quiz

03 PDGM Dashboard ●
• Video - 9:30 min • Quiz

04 PDGM Center ●
• Video - 10:08 min • Quiz

05 Creating Templates ●
• Video - 2:43 min • Quiz

06 Creating Custom Notes ●
• Video - 3:15 min • Quiz

07 License Manager ●
• Video - 2:17 min • Quiz

08 Productivity Report ●
• Video - 2:46 min • Quiz

09 Employee Reports ●
• Video - 9:32 min • Quiz

10 Clinical Reports ●
• Video - 14:12 min • Quiz

11 Adding a Surveyor ●
• Video - 2:31 min • Quiz

12 Company Set-Up ●
• Video - 15:25 min • Quiz

13 Automated Summaries ●
• Video - 5:33 min • Quiz

14 Axxess CAHPS ●
• Video - 22:12 min • Quiz

15 Creating a CAHPS File ●
• Video - 1:17 min • Quiz

Home Health Financial Fundamentals

Prerequisites: There are no pre-requisites for this course.

Total Video Time:

57 Minutes

● Indicates Solution Training

● Indicates Industry Training

01 Billing Center ●

• Video - 6:38 min • Quiz

02 RAP Claim ●

• Video - 8:24 min • Quiz

03 Final Claim ●

• Video - 12:33 min • Quiz

04 Managed Care Claim ●

• Video - 11:07 min • Quiz

05 Pending Claims ●

• Video - 6:10 min • Quiz

06 Claim History ●

• Video - 5:36 min • Quiz

07 Pre-Claim Review ●

• Video - 7:38 min • Quiz

Home Health Financial Intermediate

Prerequisites: Axxess Home Health Financial Fundamental course.

Axxess Operational courses should be strongly considered as a complement to learning.

Total Video Time:

1 Hour 9 Minutes

● Indicates Solution Training

● Indicates Industry Training

01 AR Roll Forward Report ●

• Video - 6:13 min • Quiz

02 Claim Activity Report ●

• Video - 9:46 min • Quiz

03 Earned Revenue Report ●

• Video - 8:16 min • Quiz

04 Managed Care Earned Revenue Report ●

• Video - 6:55 min • Quiz

05 Month End AR Report ●

• Video - 6:41 min • Quiz

06 Payment and Adjustment Activity Report ●

• Video - 7:30 min • Quiz

07 Axxess RCM Dashboard and Reports ●

• Video - 8:02 min • Quiz

08 Clearinghouse Menu ●

• Video - 8:56 min • Quiz

09 Axxess DDE ●

• Video - 8:00 min • Quiz

10 EDI/ERA ●

• Video - 7:49 min • Quiz

Home Care Agendas

Home Care Non-Medical Fundamentals

Prerequisites: There are no pre-requisites for this course.

Total Video Time:

1 Hour : 57 Minutes

● Indicates Solution Training

● Indicates Industry Training

01	Certification Overview ● Video - 10:32 min	08	Communication Notes and Messaging ● Video - 4:21 min ● Quiz
02	Axxess Product Overview ● ● Resources ● Video - 5:25 min ● Quiz	09	Client Center ● Video - 5:45 min ● Quiz
03	HIPAA ● Video - 5:34 min ● Quiz	10	Editing Documentand Service Documentation ● Video - 4:32 min ● Quiz
04	Client Rights ● ● Resources ● Video - 6:26 min ● Quiz	11	Electronic Visit Verification ● Video - 4:33 min ● Quiz
05	Infection Control ● Video - 7:03 min ● Quiz	12	Mobile Documentation ● Video - 6:31 min ● Quiz
06	My Account ● Video - 3:42 min ● Quiz	13	Reviewing Documents Returned from QA ● Video - 3:40 min ● Quiz
07	My Schedule in Axxess Planner and Homecare ● Video - 4:55 min ● Quiz	14	Complaints & Incidents ● Video - 4:53 min ● Quiz

Home Care Medical Fundamentals

Prerequisites: There are no pre-requisites for this course.

Total Video Time:

2 Hours : 56 Minutes

● Indicates Solution Training

● Indicates Industry Training

01	Certification Overview ● ● Video - 10:32 min	05	Emergency Preparedness ● ● Resources ● Video - 5:57 min ● Quiz
02	Axxess Product Overview ● ● Resources ● Video - 5:25 min ● Quiz	06	My Account ● ● Video - 1:08 min ● Quiz
03	HIPAA ● ● Resources ● Video - 5:34 min ● Quiz	07	My Schedule in Axxess Planner and Homecare ● ● Video - 4:55 min ● Quiz
04	Infection Control ● Video - 7:03 min ● Quiz	08	Communication Notes and Messaging ● ● Video - 4:21 min ● Quiz

Home Care Medical Fundamentals Continued

- Indicates Solution Training
- Indicates Industry Training

09	Client Center ● <ul style="list-style-type: none">• Video - 5:45 min• Quiz	20	Input and Output Log <ul style="list-style-type: none">• Video - 8:22 min• Quiz
10	Client Rights ● <ul style="list-style-type: none">• Resources• Video - 6:26 min• Quiz	21	Creating Orders <ul style="list-style-type: none">• Video - 3:34 min• Quiz
11	Vital Sign Chart ● <ul style="list-style-type: none">• Video - 2:27 min• Quiz	22	Wound Care Flowsheet <ul style="list-style-type: none">• Video - 4:43 min• Quiz
12	Advance Directives ● <ul style="list-style-type: none">• Resources• Video - 4:47 min• Quiz	23	Skilled Nurse Visit Note <ul style="list-style-type: none">• Video - 5:36 min• Quiz
13	Medication Profile & eMAR <ul style="list-style-type: none">• Video - 8:54 min• Quiz	24	Continuous Care Flowsheet <ul style="list-style-type: none">• Video - 6:06 min• Quiz
14	Treatment Profile & eTAR <ul style="list-style-type: none">• Video - 8:32 min• Quiz	25	Infectious Disease Profile <ul style="list-style-type: none">• Video - 4:05 min• Quiz
15	Seizure Log <ul style="list-style-type: none">• Video - 3:44 min• Quiz	26	Immunization Profile & Allergy Profile ● <ul style="list-style-type: none">• Video - 6:14 min• Quiz
16	Suction Log <ul style="list-style-type: none">• Video - 4:32 min• Quiz	27	Missed Visits ● <ul style="list-style-type: none">• Video - 2:25 min• Quiz
17	Ventilator Log <ul style="list-style-type: none">• Video - 6:39 min• Quiz	28	Electronic Visit Verification ● <ul style="list-style-type: none">• Video - 4:33 min• Quiz
18	Incident/Accident Log <ul style="list-style-type: none">• Video - 6:12 min• Quiz	29	Reviewing Documents Returned from QA ● <ul style="list-style-type: none">• Video - 3:40 min• Quiz
19	Infection Log <ul style="list-style-type: none">• Video - 5:04 min• Quiz	30	Complaints & Incidents ● <ul style="list-style-type: none">• Video - 4:53 min• Quiz

Home Care Operational Fundamentals

Prerequisites: There are no prerequisites for this course. The Axxess Home Care Financial Fundamentals course should be considered as a complement to learning.

Total Video Time:

1 Hour : 52 Minutes

- Indicates Solution Training
- Indicates Industry Training

01	Referral Entry & Client Admission ● <ul style="list-style-type: none">• Video - 7:11 min• Quiz	05	Scheduling Action Icons & Quick Details ● <ul style="list-style-type: none">• Video - 5:17 min• Quiz
02	Scheduling a Task ● <ul style="list-style-type: none">• Video - 4:06 min• Quiz	06	Unassigned Shifts ● <ul style="list-style-type: none">• Video - 2:47 min• Quiz
03	Schedule Center Menu Bar ● <ul style="list-style-type: none">• Video - 4:33 min• Quiz	07	Agency Schedule (Client & Employee) ● <ul style="list-style-type: none">• Video - 5:56 min• Quiz
04	Schedule Center Matching ● <ul style="list-style-type: none">• Video - 4:47 min• Quiz	08	Copy Week Functionality ● <ul style="list-style-type: none">• Video - 6:05 min• Quiz

Home Care Operational Fundamentals Continued

- Indicates Solution Training
- Indicates Industry Training

09 Creating & Sending Invoices ●
• Video - 13:17 min • Quiz

10 Creating & Submitting Claims ●
• Video - 15:30 min • Quiz

11 Creating an Employee ●
• Video - 14:55 min • Quiz

12 Schedule Conflict Filtering ●
• Video - 2:50 min • Quiz

13 Employee Availability ●
• Video - 2:56 min • Quiz

14 Licenses & Compliance ●
• Video - 3:23 min • Quiz

15 Communication Notes & Personnel Notes ●
• Video - 6:21 min • Quiz

16 Processing Payroll ●
• Video - 8:29 min • Quiz

17 Report Center Overview ●
• Video - 3:25 min • Quiz

18 Employee Infectious Disease Profile ●
• Video - 4:05 min • Quiz

Home Care Financial Fundamentals

Prerequisites: There are no prerequisites for this course.

Total Video Time:

58 Minutes

- Indicates Solution Training
- Indicates Industry Training

01 Creating & Sending Invoices ●
• Video - 13:17 min • Quiz

02 Outstanding Invoices/Invoice Verification ●
• Video - 13:17 min • Quiz

03 Invoice History and Tracking ●
• Video - 6:43 min • Quiz

04 Posting Payments & Adjustments ●
• Video - 4:59 min • Quiz

05 Managed Care – Create Claims ●
• Video - 2:16 min • Quiz

06 Managed Care – Outstanding Invoices/Invoice Verification ●
• Video - 8:25 min • Quiz

07 Managed Care – Claims History/Tracking ●
• Video - 7:31 min • Quiz

08 Managed Care – Claim Submission and Submission History ●
• Video - 2:54 min • Quiz

Home Care Clinical Medical Advanced

Total Video Time:

1 Hour : 32 Minutes

- Indicates Solution Training
- Indicates Industry Training

01 Orders Management
• Video - 7:25 min • Quiz

02 Order s Co Signature
• Video - 3:54 min • Quiz

03 Supervisory Visits
• Video - 2:58 min • Quiz

04 Emergency Preparedness Report
• Video - 4:32 min • Quiz

05 QA Center
• Video - 7:00 min • Quiz

06 Completing an OASIS Assessment
• Video - 7:00 min • Quiz

07 Plan of Care Review
• Video - 7:40 min • Quiz

08 Hospitalization Hold Process
• Video - 7:13 min • Quiz

Home Care Clinical Medical Advanced Continued

- Indicates Solution Training
- Indicates Industry Training

09	Client Chart: Advanced <ul style="list-style-type: none">• Video - 13:37 min• Quiz	12	Company Setup: Clinical Tab <ul style="list-style-type: none">• Video - 8:14 min• Quiz
10	Missed Visit <ul style="list-style-type: none">• Video - 2:26 min• Quiz	13	Company Setup: Emergency Triage Levels <ul style="list-style-type: none">• Video - 2:35 min• Quiz
11	Document Management: Documents Overview <ul style="list-style-type: none">• Video - 6:20 min• Quiz	14	Admin Lists <ul style="list-style-type: none">• Video - 11:41 min• Quiz

Home Care Clinical Non-Medical Advanced

Total Video Time:

1 Hour : 6 Minutes

- Indicates Solution Training
- Indicates Industry Training

01	Intake Process ● <ul style="list-style-type: none">• Video - 6:14 min• Quiz	06	Service Documentation ● <ul style="list-style-type: none">• Video - 12:41 min• Quiz
02	Client Chart: Advanced ● <ul style="list-style-type: none">• Video - 13:13 min• Quiz	07	Pending Co-Signature & QA Center ● <ul style="list-style-type: none">• Video - 7:53 min• Quiz
03	Employee Permissions ● <ul style="list-style-type: none">• Video - 4:22 min• Quiz	08	Missed Visits ● <ul style="list-style-type: none">• Video - 2:26 min• Quiz
04	Employee Supervision and Personnel Notes ● <ul style="list-style-type: none">• Video - 4:10 min• Quiz	09	Document Management & Care Plan Association ● <ul style="list-style-type: none">• Video - 5:23 min• Quiz
05	Creating Activities of Daily Living and the Care Plans ● <ul style="list-style-type: none">• Video - 3:53 min• Quiz	10	Incident/Infection Logs ● <ul style="list-style-type: none">• Video - 6:38 min• Quiz

Home Care Financial Advanced

Total Video Time:

59 Minutes

- Indicates Solution Training
- Indicates Industry Training

01	Month End AR Report ● <ul style="list-style-type: none">• Video - 6:41 min• Quiz	06	Month End Claim & Invoice Activity Report ● <ul style="list-style-type: none">• Video - 9:46 min• Quiz
02	Month End AR Roll Forward ● <ul style="list-style-type: none">• Video - 6:13 min• Quiz	07	RCM Dashboard Overview ● <ul style="list-style-type: none">• Video - 10:42 min• Quiz
03	Month End Payment & Adjustment Activity ● <ul style="list-style-type: none">• Video - 7:30 min• Quiz	08	RCM Clearinghouse Overview ● <ul style="list-style-type: none">• Video - 10:16 min• Quiz
04	Month End Earned Revenue ● <ul style="list-style-type: none">• Video - 8:16 min• Quiz		

- | | |
|--|---|
| <div>01</div> <div>Employee Compliance Report & License Manager ●</div> <div>• Video - 6:28 min • Quiz</div> | <div>11</div> <div>Company Setup: Creating Activities of Daily Living ●</div> <div>• Video - 3:53 min • Quiz</div> |
| <div>02</div> <div>Employee Permissions ●</div> <div>• Video - 4:22 min • Quiz</div> | <div>12</div> <div>Company Setup: Document Management & Plan/Note Associates ●</div> <div>• Video - 5:23 min • Quiz</div> |
| <div>03</div> <div>Employee Supervision and Personnel Notes ●</div> <div>• Video - 4:10 min • Quiz</div> | <div>13</div> <div>Company Setup: Pay Rates ●</div> <div>• Video - 4:42 min • Quiz</div> |
| <div>04</div> <div>Company Setup: Information ●</div> <div>• Video - 4:05 min • Quiz</div> | <div>14</div> <div>Company Setup: Payroll Holidays ●</div> <div>• Video - 4:03 min • Quiz</div> |
| <div>05</div> <div>Company Setup: External Integrations ●</div> <div>• Video - 5:08 min • Quiz</div> | <div>15</div> <div>Company Setup: Emergency Triage Levels ●</div> <div>• Video - 2:35 min • Quiz</div> |
| <div>06</div> <div>Company Setup: Billing & Financial ●</div> <div>• Video - 6:10 min • Quiz</div> | <div>16</div> <div>Company Setup: Services Required ●</div> <div>• Video - 2:33 min • Quiz</div> |
| <div>07</div> <div>Company Setup: Payroll Policy ●</div> <div>• Video - 4:44 min • Quiz</div> | <div>17</div> <div>Company Setup: Durable Medical Equipment ●</div> <div>• Video - 2:19 min • Quiz</div> |
| <div>08</div> <div>Company Setup: License & Compliance ●</div> <div>• Video - 2:57 min • Quiz</div> | <div>18</div> <div>Emergency Preparedness Report ●</div> <div>• Video - 4:32 min • Quiz</div> |
| <div>09</div> <div>Company Setup: Clinical Tab ●</div> <div>• Video - 8:14 min • Quiz</div> | <div>19</div> <div>Introduction to Business Intelligence ●</div> <div>• Video - 5:37 min • Quiz</div> |
| <div>10</div> <div>Company Setup: Scheduling ●</div> <div>• Video - 8:47 min • Quiz</div> | <div>20</div> <div>Axxess BI Key Performance Metrics ●</div> <div>• Video - 8:15 min • Quiz</div> |

Hospice Agendas

Hospice Clinical Fundamentals

Prerequisites: Axxess Hospice Clinical Fundamental Certification.

Total Video Time:

4 Hours

● Indicates Solution Training

● Indicates Industry Training

01 Introduction to Axxess Certification ●

- Resources
- Video - 3:44 min

02 Axxess Hospice Overview ●

- Video - 6:14 min
- Quiz

03 Hospice 101 ●

- Resources
- Video - 13:14 min
- Quiz

04 Clinical Workflow and Patient Lifecycle

- Video - 5:47 min
- Quiz

05 Patient Charts

- Video - 6:11 min
- Quiz

06 Hospice Quality Reporting ●

- Resources
- Video - 7:10 min
- Quiz

07 Patient Rights ●

- Resources
- Video - 3:46 min
- Quiz

08 Advance Directives ●

- Resources
- Video - 5:27 min
- Quiz

09 Eligibility ●

- Resources
- Video - 5:22 min
- Quiz

10 Certification of Terminal Illness ●

- Resources
- Video - 3:29 min
- Quiz

11 Admission to Hospice Care ●

- Resources
- Video - 4:46 min
- Quiz

12 Core and Covered Services ●

- Resources
- Video - 2:53 min
- Quiz

13 Scheduling

- Video - 7:40 min
- Quiz

14 Skilled Nurse Visits

- Video - 13:16 min
- Quiz

15 Spiritual Counselor Visit

- Video - 9:39 min
- Quiz

16 Psychosocial Visit

- Video - 11:04 min
- Quiz

17 Bereavement and Suicide Risk Documentation

- Video - 5:25 min
- Quiz

18 Hospice Aide Visit and Plan of Care

- Video - 3:51 min
- Quiz

19 Other Visits

- Video - 11:55 min
- Quiz

20 Missed Visits

- Video - 2:56 min
- Quiz

21 Discharge Visits

- Video - 7:35 min
- Quiz

22 Death Visits

- Video - 6:00 min
- Quiz

23 Care Coordination Note

- Video - 4:00 min
- Quiz

24 Infection Control ●

- Video - 4:03 min
- Quiz

25 Infection and Incident Report

- Video - 9:50 min
- Quiz

26 Physician Orders

- Video - 16:29 min
- Quiz

27 Frequency Profile and Orders

- Video - 5:42 min
- Quiz

28 Medication Management ●

- Resources
- Video - 5:26 min
- Quiz

Hospice Clinical Fundamentals Continued

- Indicates Solution Training
- Indicates Industry Training

29 Medicare Part D ●
• Resources • Video - 4:04 min • Quiz

30 Medication Profile and Orders
• Video - 8:37 min • Quiz

31 Plan of Care Development and Updates ●
• Resources • Video - 5:32 min • Quiz

32 Plan of Care Updates
• Video - 9:16 min • Quiz

Hospice Operational Fundamentals

Prerequisites: There are no prerequisites for this course.

The Axxess Hospice Financial Fundamentals course should be considered as a complement to learning.

Total Video Time:

2 Hours : 9 Minutes

- Indicates Solution Training
- Indicates Industry Training

01 Initial Hospice Licensure ●
• Resources • Video - 4:13 min • Quiz

02 Logging into Axxess Hospice ●
• Video - 3:03 min • Quiz

03 Company Set-Up ●
• Video - 8:04 min • Quiz

04 Hospice Titles, Credentials and Roles ●
• Resources • Video - 4:36 min • Quiz

05 Volunteers: Regulatory Requirement ●
• Resources • Video - 4:37 min • Quiz

06 Add User ●
• Video - 18:33 min • Quiz

07 Hospice Medicare, Medicaid, and Commercial Payers ●
• Resources • Video - 4:11 min • Quiz

08 Add Payer/Insurance ●
• Video - 9:15 min • Quiz

09 Hospice Contracting ●
• Resources • Video - 5:48 min • Quiz

10 Add Physicians and Pharmacies ●
• Video - 4:20 min • Quiz

11 Add Vendor ●
• Video - 5:44 min • Quiz

12 Add Supplies and DME ●
• Video - 3:07 min • Quiz

13 Document Types and Templates ●
• Video - 5:50 min • Quiz

14 Custom Medication List ●
• Video - 1:33 min • Quiz

15 The Interdisciplinary Group ●
• Resources • Video - 3:27 min • Quiz

16 Add Team ●
• Video - 6:48 min • Quiz

17 Referral Management ●
• Video - 4:00 min • Quiz

18 Admission Benefit Periods: The Why and How to Select the Correct Benefit Period ●
• Resources • Video - 3:04 min • Quiz

19 Create Inquiry and Referral ●
• Video - 13:42 min • Quiz

20 Patient Profile ●
• Video - 12:14 min • Quiz

21 Communication: The Key to Hospice Excellence ●
• Video - 3:30 min • Quiz

22 Messaging ●
• Video - 3:25 min • Quiz

Hospice Financial Fundamentals

Prerequisites: There are no prerequisites for this course.

Total Video Time:

56 Minutes

● Indicates Solution Training

● Indicates Industry Training

01	Notice of Election ●	06	Claim Verification History ●
	• Resources • Video - 3:56 min • Quiz		• Video - 4:23 min • Quiz
02	Election of the Hospice Benefits ●	07	Claim Submission ●
	• Resources • Video - 5:06 min • Quiz		• Video - 3:16 min • Quiz
03	NOE/NOTR ●	08	Claim History ●
	• Video - 12:16 min • Quiz		• Video - 3:17 min • Quiz
04	Elements of the Hospice Claim ●	09	Remittance Advice ●
	• Resources • Video - 5:51 min • Quiz		• Video - 6:37 min • Quiz
05	Claim Creation ●		
	• Video - 11:30 min • Quiz		

Hospice Operational Advanced

Total Video Time:

51 Minutes

● Indicates Solution Training

● Indicates Industry Training

01	Orders Management ●	07	Statistical Reports ●
	• Video - 3:05 min • Quiz		• Video - 3:51 min • Quiz
02	Orders Dashboard ●	08	Survey Reports ●
	• Video - 4:04 min • Quiz		• Video - 5:27 min • Quiz
03	Admin Dashboard ●	09	Benefit Period Manager ●
	• Video - 5:06 min • Quiz		• Video - 5:18 min • Quiz
04	Schedule Dashboard ●	10	Introduction to Business Intelligence ●
	• Video - 5:38 min • Quiz		• Video - 5:11 min • Quiz
05	Schedule Reports ●	11	Axxess BI ●
	• Video - 6:50 min • Quiz		• Video - 6:17 • Quiz
06	People Reports ●		
	• Video - 4:31 min • Quiz		

Hospice Financial Billing Advanced

Total Video Time:

45 Minutes

● Indicates Solution Training

● Indicates Industry Training

01 Nursing Home Room and Board ●
• Resources • Video - 5:40 min • Quiz

02 Room and Board Set-up ●
• Video - 6:43 min • Quiz

03 Room and Board Claims ●
• Video - 5:39 min • Quiz

04 Medicare Administrative Contractors ●
• Resources • Video - 3:04 min • Quiz

05 Advance Beneficiary Notice of Non-Payment ●
• Video - 4:22 min • Quiz

06 Billing Dashboard ●
• Video - 4:48 min • Quiz

07 Billing & Financial Reports ●
• Video - 7:02 min • Quiz

08 Axxess RCM Dashboard Overview ●
• Video - 7:27 min • Quiz

Hospice Clinical Advanced

Total Video Time:

3 Hours : 20 Minutees

● Indicates Solution Training

● Indicates Industry Training

01 Certification of Terminal Illness ●
• Video - 3:37 min • Quiz

02 Regulatory Requirements: Face to Face Visits ●
• Resources • Video - 4:21 min • Quiz

03 Addendum to the Election Statement ●
• Resources • Video - 5:48 min • Quiz

04 Physician Roles in Hospice ●
• Resources • Video - 5:00 min • Quiz

05 Physician, Nurse Practitioner, and Physician Assistant
• Video - 4:45 min • Quiz

06 Face to Face Visits and Documentation
• Video - 3:54 min • Quiz

07 Types of Admission Assessments ●
• Resources • Video - 3:35 min • Quiz

08 RN Initial Assessment
• Video - 12:45 min • Quiz

09 RN Comprehensive Assessment
• Video - 16:04 min • Quiz

10 RN Initial/Comprehensive Assessment ●
• Resources • Video - 19:40 min • Quiz

11 Supplies, Medication and Equipment for the Hospice Patient ●
• Resources • Video - 5:32 min • Quiz

12 Hospice Item Set: Medications ●
• Video - 6:33 min • Quiz

13 Hospice Item Set: Patient Preferences
• Video - 7:37 min • Quiz

14 Hospice Item Set: Pain
• Video - 5:54 min • Quiz

15 Hospice Item Set: Dyspnea
• Video - 5:46 min • Quiz

16 Hospice Scales and Measurements ●
• Resources • Video - 3:06 min • Quiz

17 Use of the Clinical Evaluation/LCD
• Resources • Video - 6:15 min • Quiz

18 Updates to the Comprehensive Assessment
• Video - 3:15 min • Quiz

19 Wound Documentation
• Video - 4:19 min • Quiz

20 Skilled Nurses Note: Eligibility Documentation
• Video - 8:22 min • Quiz

Hospice Clinical Advanced Continued

● Indicates Solution Training

● Indicates Industry Training

21 Skilled Nurse Visits: Progress Towards Goals

• Video - 6:03 min • Quiz

22 Hospice Diagnosis and Related Conditions ●

• Resources • Video - 4:07 min • Quiz

23 Diagnosis Profile

• Video - 2:17 min • Quiz

24 Allergy Profile ●

• Video - 3:55 min • Quiz

25 Supervisory Visits

• Video - 5:07 min • Quiz

26 HIS Export Manager

• Video - 7:32 min • Quiz

27 QA Center

• Video - 4:08 min • Quiz

28 Pending Co-Signature ●

• Video - 4:32 min • Quiz

29 IDG Center ●

• Video - 8:07 min • Quiz

30 IDG Prep Report

• Video - 7:46 • Quiz

31 Review of the IDG Summary ●

• Video - 4:32 min • Quiz

32 Running/Attending the IDG Meeting

• Video - 9:41 min • Quiz

33 Patient Dashboard ●

• Video - 4:31 min • Quiz

34 Patient Reports ●

• Video - 4:55 min • Quiz

35 Clinical Reports ●

• Video - 5:31 min • Quiz