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Axxess Offers Complimentary Quality Improvement and Patient Engagement Tool to All Home Health Agencies

AxxessCAHPS Preview provides insights and education to help agencies successfully navigate the value-based care environment

DALLAS, APRIL 12, 2017 – As Medicare reimbursements are increasingly linked to quality of care and patient ratings, home health technology leader <u>Axxess</u> has unveiled a <u>complimentary tool</u> for home health agencies to view their Center for Medicare and Medicaid Services (CMS) quality care measures and patient engagement ratings.

Axxess, which services more than 2,000 Medicare-certified agencies in North America and is the industry's first software provider certified as a home health CAHPS (Consumer Assessment of Healthcare Providers and Systems) vendor, is inviting all home health organizations – including those not currently Axxess clients – to leverage the rich resources of <u>AxxessCAHPS Preview</u>, a complimentary, cloud-based tool that assists with improving quality care measures and patient engagement ratings.

"Home health is increasingly the preferred option for eligible patients, and the most successful home health agencies deliver both high quality care and a positive patient experience," said John Olajide, Axxess' chief executive officer. "AxxessCAHPS Preview is a powerful resource that can help agencies gauge and improve patient engagement to successfully navigate the value-based care environment. Indeed, it is so important to the entire industry that we are offering it at no cost."

The user-friendly AxxessCAHPS Preview dashboard displays agency-specific information and star ratings with high-quality graphics for both patient care and patient experiences. It also provides a snapshot of the most-improved quality measure, as well as the quality measure most in need of improvement, to help agencies quickly identify successes and opportunities to achieve better patient outcomes.

AxxessCAHPS Preview provides a robust portion of the valuable paid AxxessCAHPS subscription. <u>AxxessCAHPS</u> provides a transparent view of the monthly CAHPS survey process; access to real-time results, surveying status and patient feedback; and automatic survey submission to CMS to ensure compliance. Its simplified monthly, quarterly and annual reports provide actionable insights, with easy-to-understand graphic summaries, and may be downloaded in multiple formats.



AxxessCAHPS also benchmarks individual agency performance to state and national averages so agencies can easily identify strengths and weaknesses to improve scores.

AxxessCAHPS provides in-depth information for each quality measure – including descriptions, calculations and OASIS guidance – and links to complimentary ondemand, educational resources to ensure agencies remain compliant and deliver exceptional care.

"We have simplified the tracking, trending and understanding of the CMS quality measures that drive star ratings and value-based purchasing, while providing best practices for improvement," Olajide said. "Axxess is committed to empowering healthcare providers with solutions to improve patient outcomes."

To sign up for AxxessCAHPS Preview, visit <u>cahps.axxess.com.</u>

To view video click here.

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<u>Axxess</u>

Axxess is the fastest growing home health technology company, improving care for 2 million patients in North America and trusted by more than 7,000 organizations. With an easy-to-use, complete suite of innovative cloud-based software and services for health records, scheduling, patient engagement, revenue cycle management and more, Axxess empowers healthcare providers with solutions to focus on patient care. Fostering a collaborative culture to exceed client expectations, Axxess is recognized nationally as a "Best Place To Work". We invest every day in growing the healthcare industry and strengthening communities around the country to address unmet needs and make lives better. For more information, visit <u>axxess.com</u> or connect on Twitter <u>@Axxess</u>.